# CJP and ISP transfer of services to Disability Services Australia (DSA)

This factsheet provides more information about what this means for you and what you can expect to happen over the coming weeks.

### Who will be the new provider of the CJP and ISP services?

DSA will be the new provider of CJP and ISP services.

### Who is DSA?

DSA is a NSW based disability service provider which has been growing since its inception in 1957. DSA is well experienced in integrating new services.

DSA recognises that the transition of these services will be a major change for both the clients and the employees and are committed to the continuation of high quality care and support.

### When will the transfer take place?

## We aim to transfer these services to DSA on 13 December 2018.

### Will the service offering change?

The service will remain the same, but the name will change. The transferring CJP and ISP services will become part of **DSA Mentoring Services**.

DSA Mentoring Services provide a safe and stable transition to the community for people with complex support needs. It has considerable expertise in the provision of supports in a model that enables opportunities for choice, inclusion and achievement.

Using an evidence based framework customers with a disability and/or severe and persistent mental illness are supported in managing complex trauma, high risk behaviours, including offending behaviour, and other behaviours of concern to effectively transition out of a range of care and crisis situations with a goal of living safely in the community.

### Will you let me know information about my ongoing employment with DSA?

Make sure you carefully read your Employee Information Pack that you will have received in the post.

The pack will contain these documents:

* letter from FACS explaining your transfer of employment
* welcome letter from DSA
* draft Certificate of Service with supporting frequently asked questions (FAQs)
* form to complete if you choose to cash out leave and supporting FAQs
* conscientious objection information and form
* Employee Information Kit containing information about the transfer payment and other entitlements.

Please make sure you carefully read all the documents in this pack to understand how this change will affect you and your employment.

### How will this transfer affect my existing entitlements?

We have protected workers’ entitlements so that we can retain the skilled and dedicated workforce in these services and ensure residents have continuity of care. We don’t expect any changes to staffing as a result of the transfer.

The NDIS Enabling legislation passed in 2013, with the support of both the NSW Government and opposition, provides significant protection for terms and conditions to ensure employment after the transfer remains attractive to staff. We have protected workers’ leave and superannuation entitlements, and recognised their continuity of service.

Additionally, ongoing workers will be provided with an employment guarantee of two years from the date of transfer. Temporary and casual workers will be provided with an employment guarantee of up to six months.

We are also providing ongoing workers with a transfer payment of up to eight weeks pay, based on years of service.

### How can I find out more information?

If you would like more information about how the transfer affects you, please contact [workingtogether@facs.nsw.gov.au](mailto:workingtogether@facs.nsw.gov.au).

We understand this process may be difficult for some staff. If you need help or support, we urge you to contact the FACS Employee Assistance Program on 1300 687 327.

If residents and their families or guardians would like more information about the transfer, they can call 1800 379 284 or email [servicedeliverytransfer@facs.nsw.gov.au](mailto:servicedeliverytransfer@facs.nsw.gov.au).