# CJP and ISP transfer of services

These talking points will help you answer questions from residents or their families and guardians about the transfer of specialist disability services to Disability Services Australia (DSA).

## Who is the new provider?

* Disability Services Australia, sometimes called DSA, will soon provide your supported accommodation service.
* DSA has a lot of experience helping people with disability.

## Will anything change?

* At the moment, you receive services from the NSW Department of Family and Community Services (FACS).
* After transfer you will receive the same services from DSA, delivered by the same staff who provide you with support now.
* At DSA, CJP and ISP services are part of **DSA Mentoring Services**.

## When will this change happen?

* We aim to complete this change by 13 December.
* Your support staff at FACS will make sure you are kept informed during this change.
* Our highest priority is making sure you receive the support you need now and after the services transfer to DSA.

## Where you can find more information:

* We will continue to provide you with more information leading up to the transfer.
* Residents and their families or guardians can call FACS on 1800 379 284 or email [servicedeliverytransfer@facs.nsw.gov.au](mailto:servicedeliverytransfer@facs.nsw.gov.au) for more information.