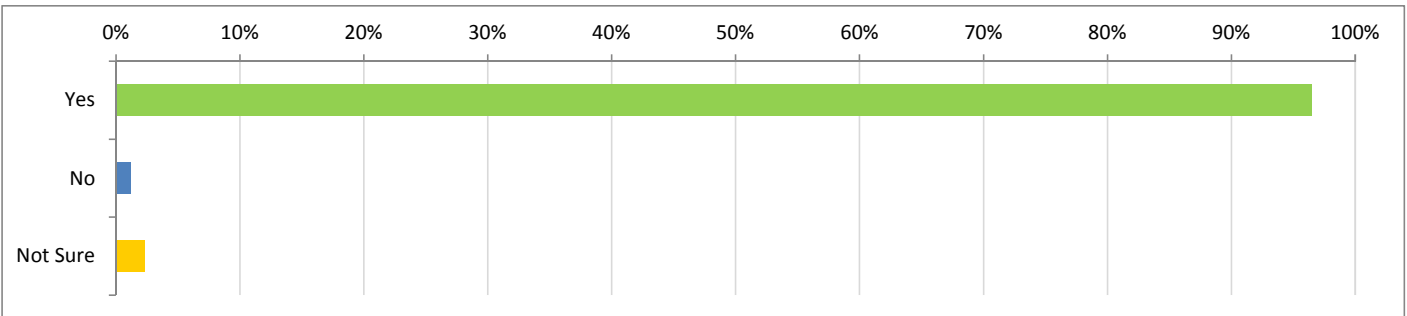


Attachment A - Survey Questions and Data from the Consultation

Total number of respondents : 170

Q2 1a - Should there be a set of resident rights for people with disability living in rented supported group accommodation?

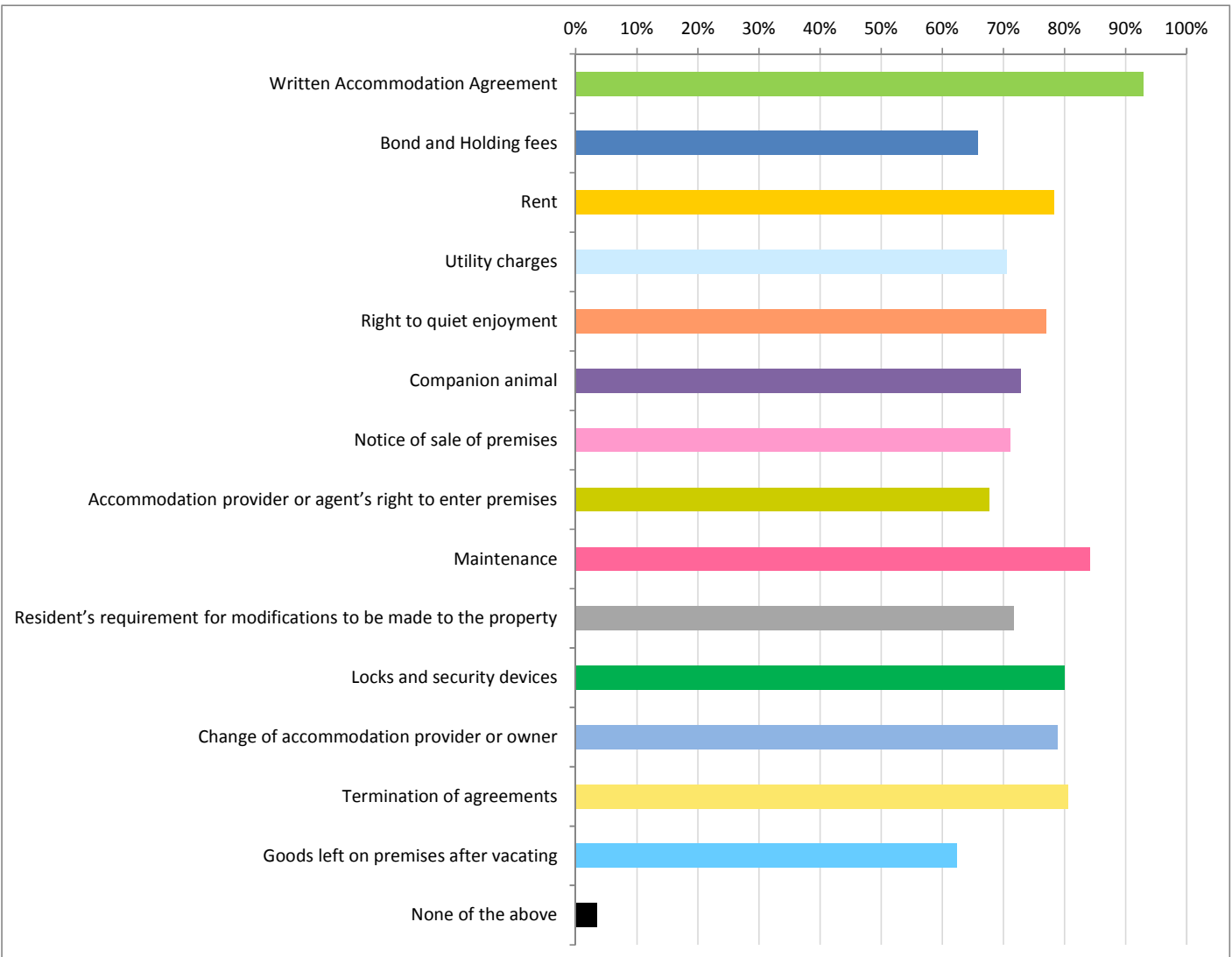
ALL



ANSWER CHOICES	RESPONSES	
Yes	96.47%	164
No	1.18%	2
Not Sure	2.35%	4
TOTAL		170

Q3 1b - Which of the following items should be included in legislation as part of the proposed rights?

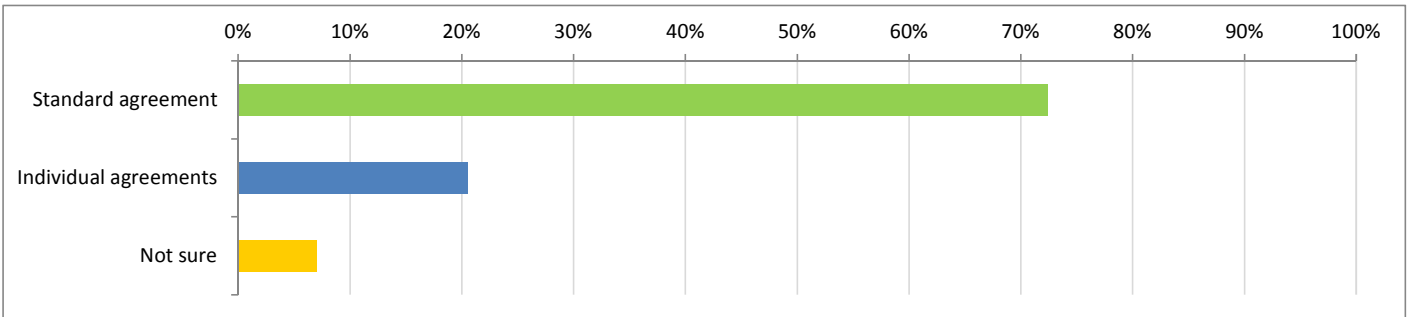
ALL



ANSWER CHOICES	RESPONSES	
Written Accommodation Agreement	92.94%	158
Bond and Holding fees	65.88%	112
Rent	78.24%	133
Utility charges	70.59%	120
Right to quiet enjoyment	77.06%	131
Companion animal	72.94%	124
Notice of sale of premises	71.18%	121
Accommodation provider or agent's right to enter premises	67.65%	115
Maintenance	84.12%	143
Resident's requirement for modifications to be made to the property	71.76%	122
Locks and security devices	80.00%	136
Change of accommodation provider or owner	78.82%	134
Termination of agreements	80.59%	137
Goods left on premises after vacating	62.35%	106
None of the above	3.53%	6
TOTAL RESPONDENTS	170	

Q4 2a - Should we include a standard agreement in legislation or leave it for each accommodation provider to write?

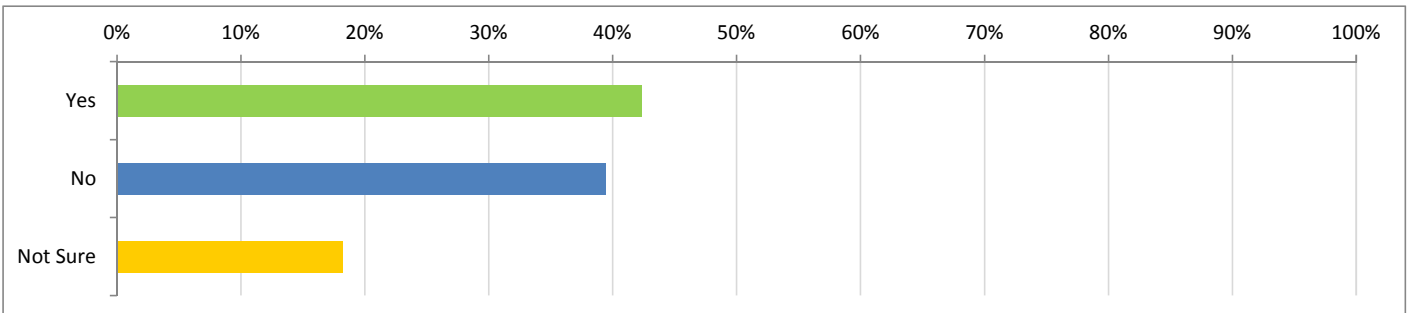
ALL



ANSWER CHOICES	RESPONSES	
Standard agreement	72.35%	123
Individual agreements	20.59%	35
Not sure	7.06%	12
TOTAL	170	

Q5 3a - Should accommodation providers be allowed to charge residents bond and holding fees?

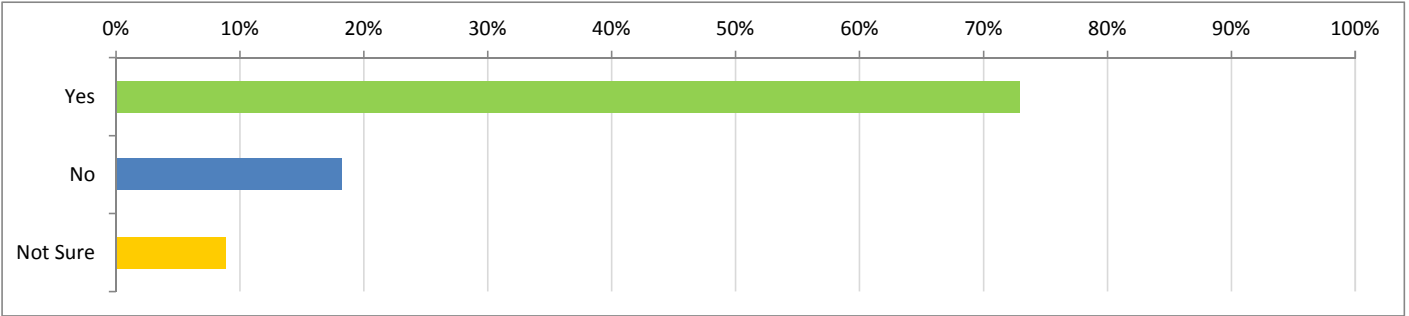
ALL



ANSWER CHOICES	RESPONSES	
Yes	42.35%	72
No	39.41%	67
Not Sure	18.24%	31
TOTAL	170	

Q6 3b - Should legislation include that residents can pay their bond in instalments?

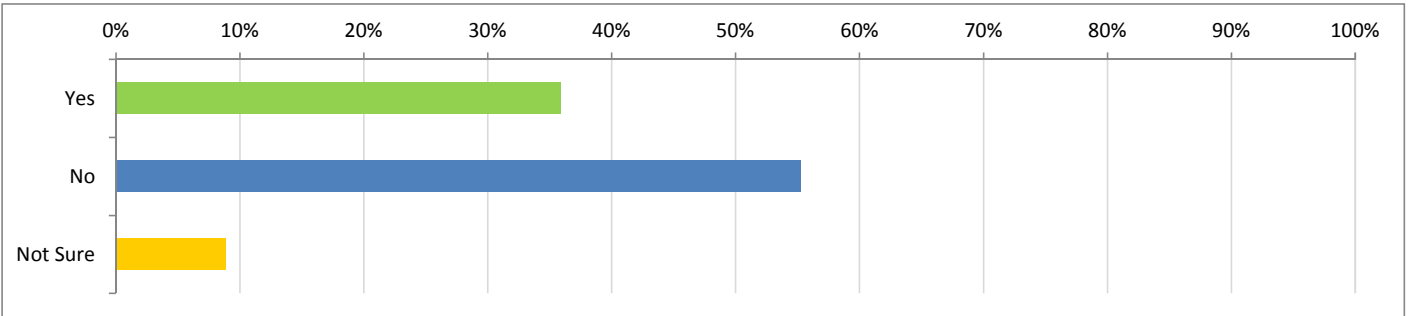
ALL



ANSWER CHOICES	RESPONSES	
Yes	72.94%	124
No	18.24%	31
Not Sure	8.82%	15
TOTAL		170

Q7 4a - Is 28 days enough notice for rent increases?

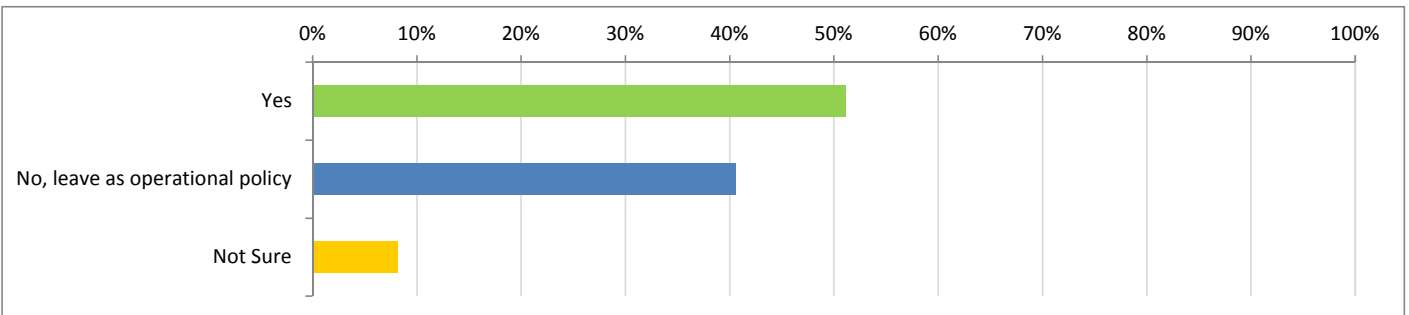
ALL



ANSWER CHOICES	RESPONSES	
Yes	35.88%	61
No	55.29%	94
Not Sure	8.82%	15
TOTAL		170

Q8 5a - Should legislation include how utility charges should be split among residents?

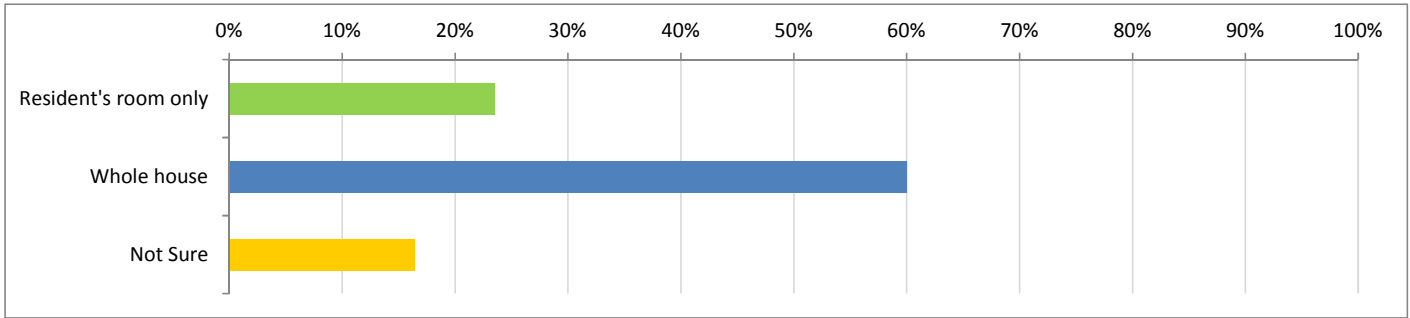
ALL



ANSWER CHOICES	RESPONSES	
Yes	51.18%	87
No, leave as operational policy	40.59%	69
Not Sure	8.24%	14
TOTAL		170

Q9 6a - Should the right to quiet enjoyment be limited to a resident's room or include the whole house?

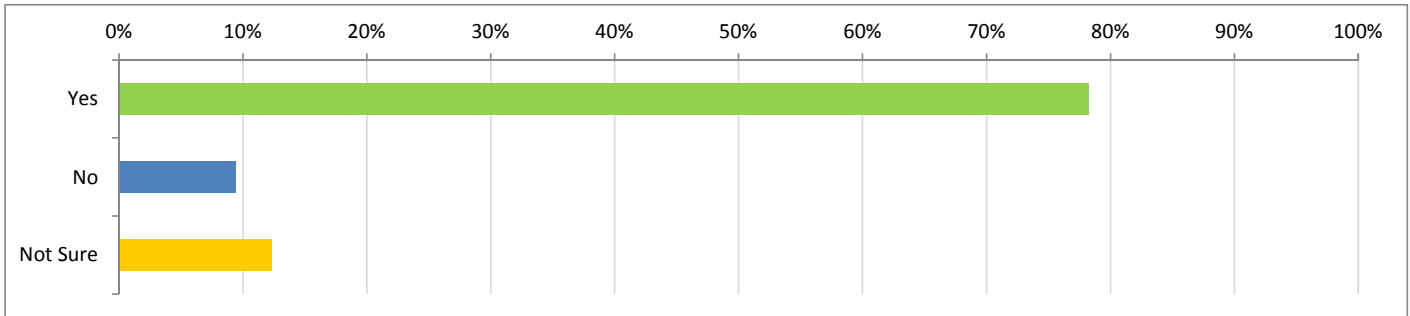
ALL



ANSWER CHOICES	RESPONSES	
Resident's room only	23.53%	40
Whole house	60.00%	102
Not Sure	16.47%	28
TOTAL		170

Q10 6b - Should legislation include that a resident must also allow other residents to enjoy reasonable peace, comfort and privacy without being unnecessarily disturbed?

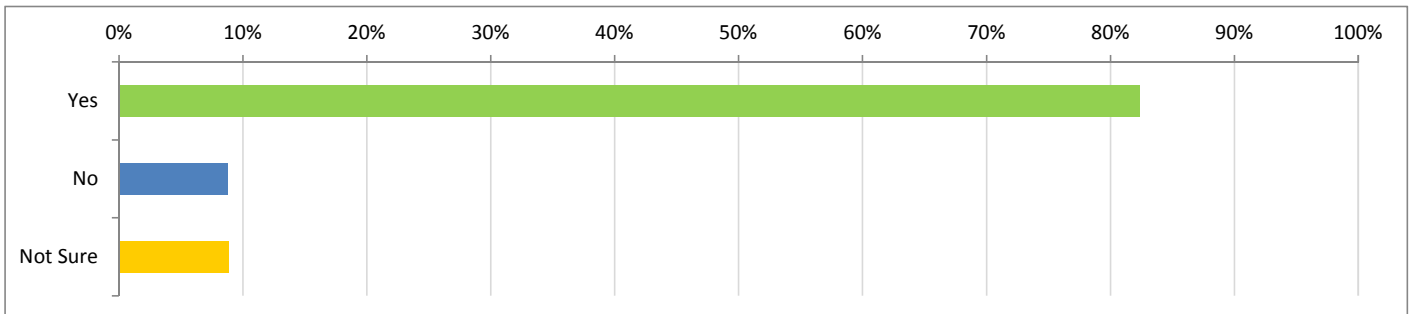
ALL



ANSWER CHOICES	RESPONSES	
Yes	78.24%	133
No	9.41%	16
Not Sure	12.35%	21
TOTAL		170

Q11 7a - Should other residents have a say as to whether a resident can have a pet in the home?

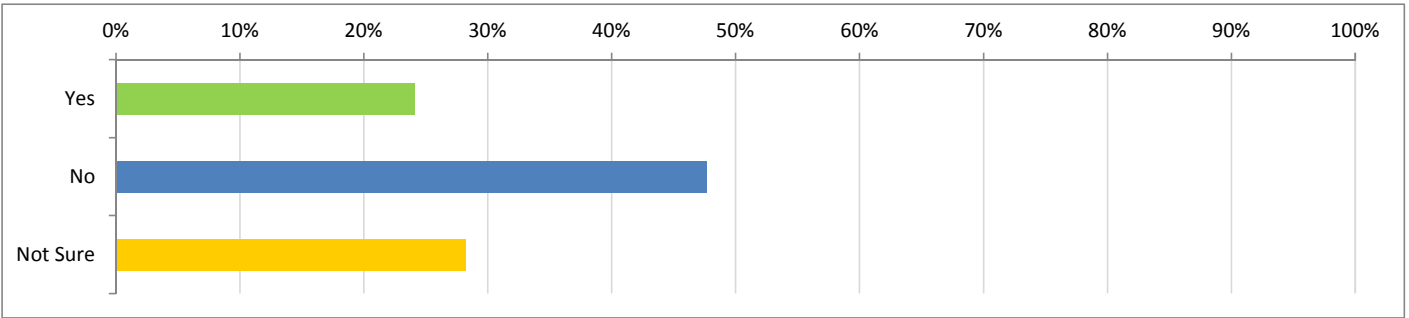
ALL



ANSWER CHOICES	RESPONSES	
Yes	82.35%	140
No	8.82%	15
Not Sure	8.82%	15
TOTAL		170

Q12 7b - Should there be a limit of one week's rent as a fee the accommodation provider can ask for allowing a pet in the home?

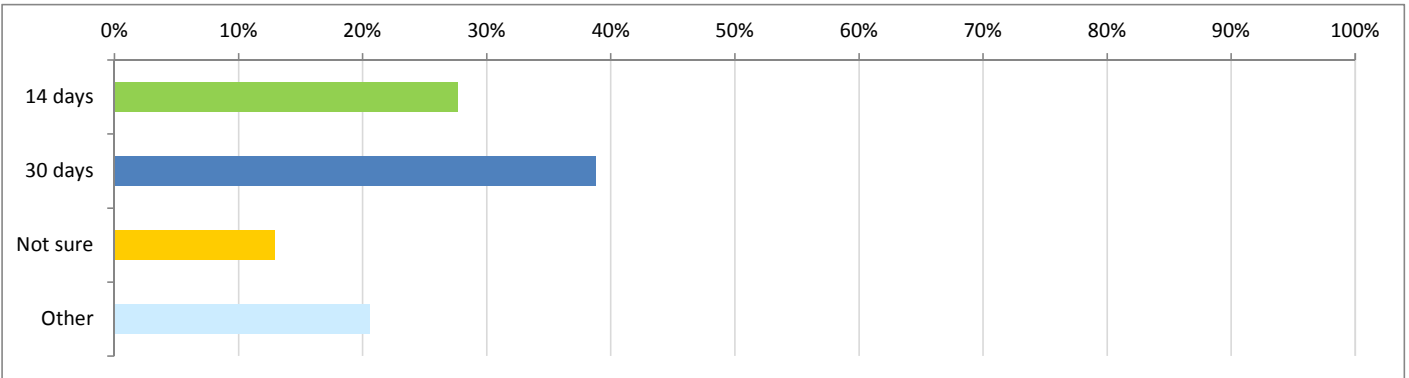
ALL



ANSWER CHOICES	RESPONSES	
Yes	24.12%	41
No	47.65%	81
Not Sure	28.24%	48
TOTAL		170

Q13 8a - How much notice should an accommodation provider give before the first inspection by potential buyers?

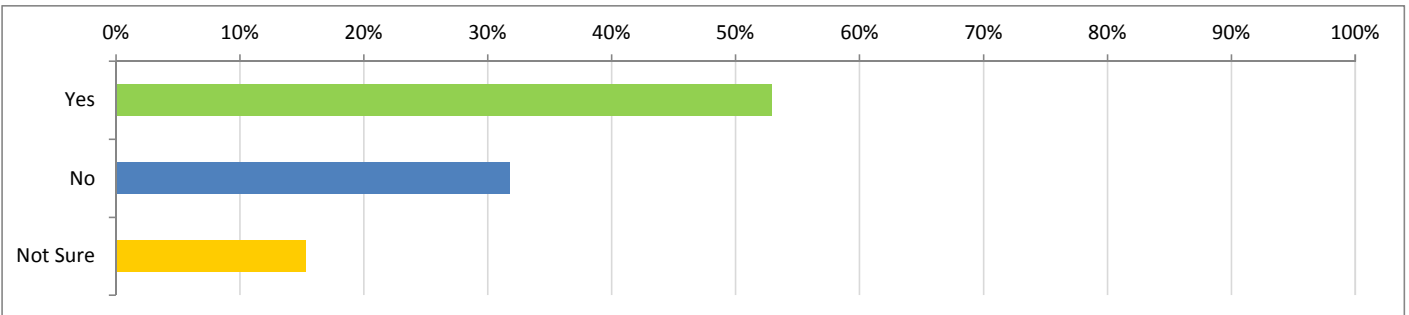
ALL



ANSWER CHOICES	RESPONSES	
14 days	27.65%	47
30 days	38.82%	66
Not sure	12.94%	22
Other	20.59%	35
TOTAL		170

Q14 8b - Should legislation limit the number of inspections by potential buyers?

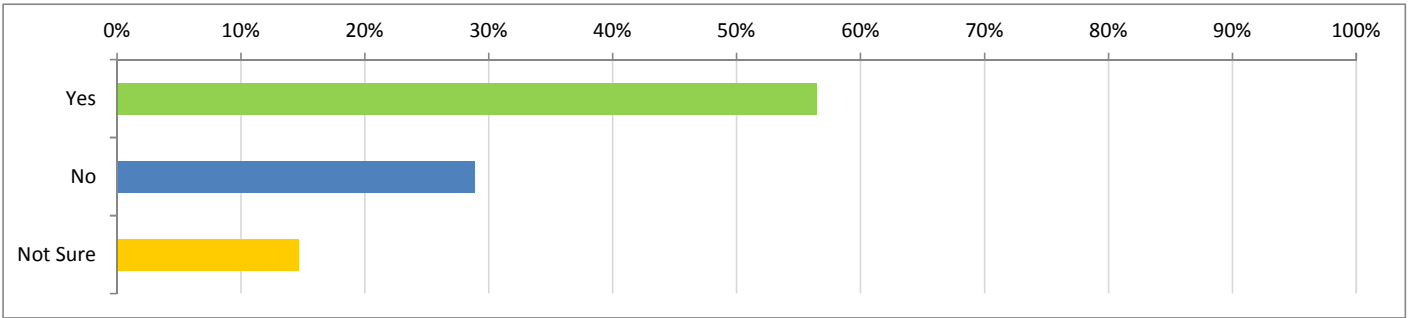
ALL



ANSWER CHOICES	RESPONSES	
Yes	52.94%	90
No	31.76%	54
Not Sure	15.29%	26
TOTAL		170

Q15 9a - Is 24 hours enough notice before repairs and upgrades are carried out?

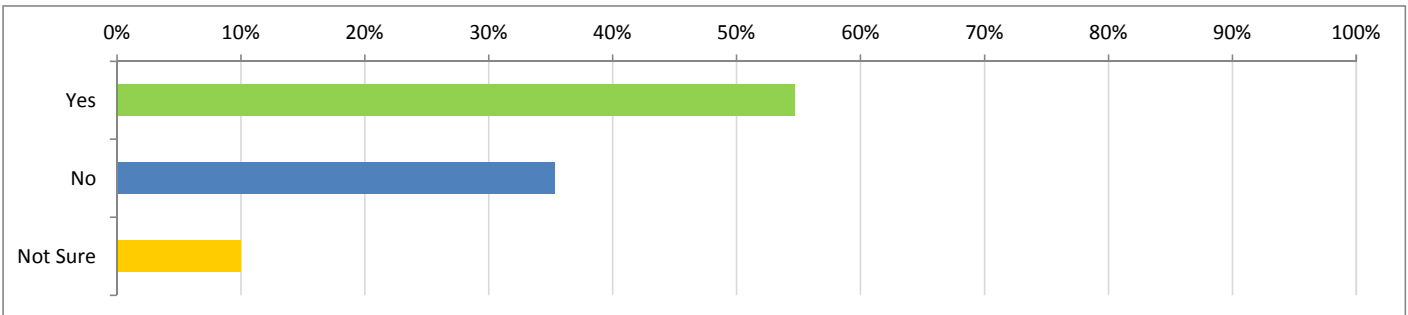
ALL



ANSWER CHOICES	RESPONSES	
Yes	56.47%	96
No	28.82%	49
Not Sure	14.71%	25
TOTAL		170

Q16 9b - Is 48 hours enough notice before periodic inspections or showing the home to a potential resident?

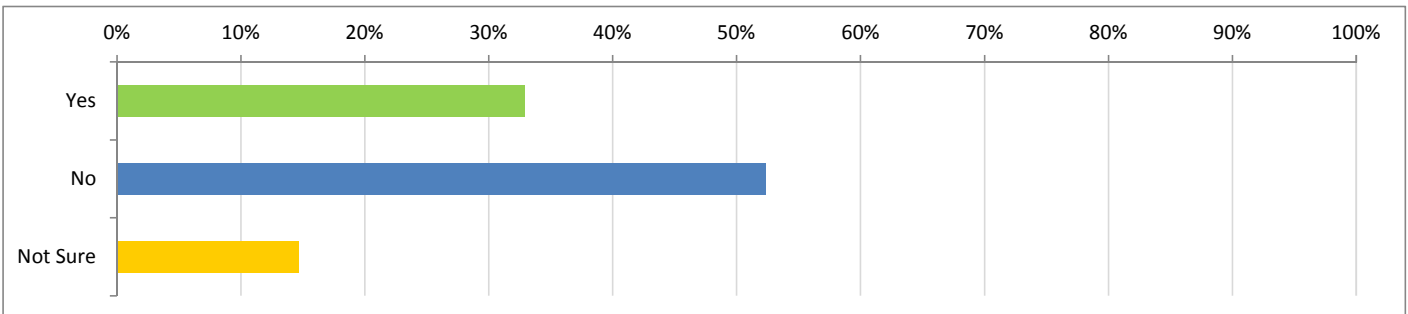
ALL



ANSWER CHOICES	RESPONSES	
Yes	54.71%	93
No	35.29%	60
Not Sure	10.00%	17
TOTAL		170

Q17 9c - Does the resident need longer notice periods for repairs and inspections in their own room than in shared areas of the home?

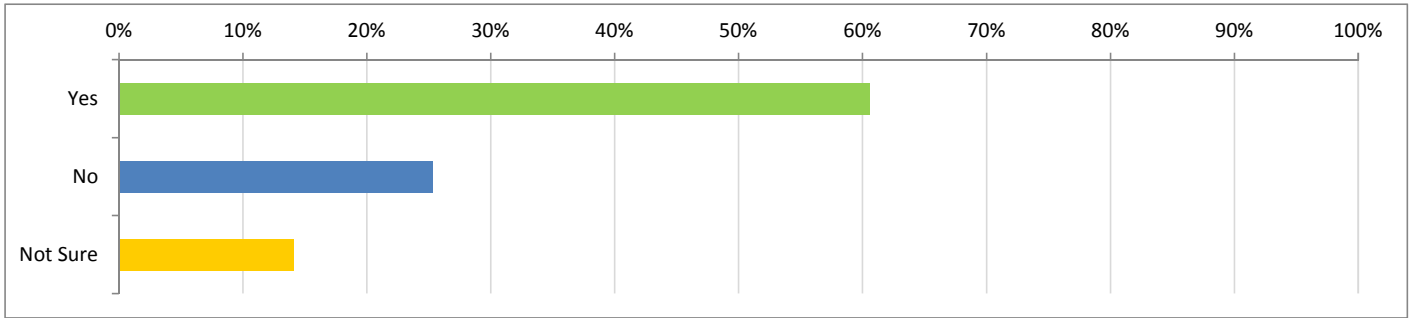
ALL



ANSWER CHOICES	RESPONSES	
Yes	32.94%	56
No	52.35%	89
Not Sure	14.71%	25
TOTAL		170

Q18 10a - Is 12 hours enough time for the accommodation provider to address urgent repairs?

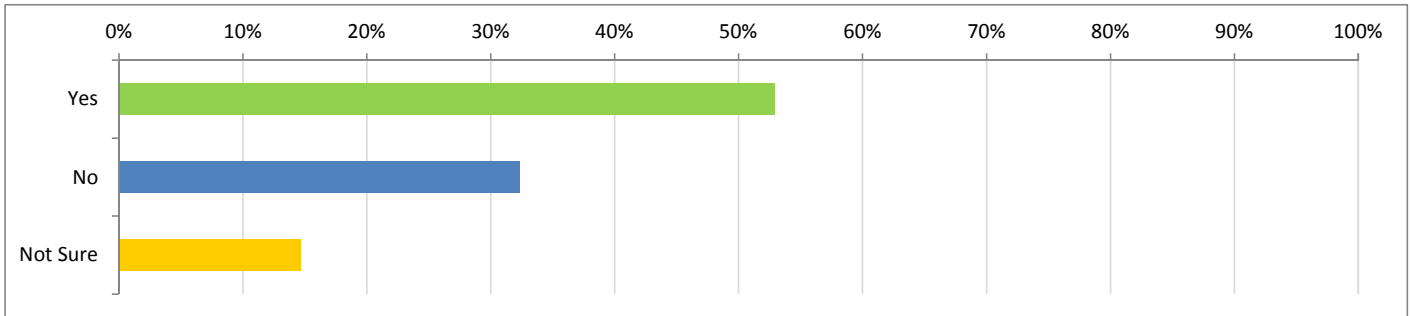
ALL



ANSWER CHOICES	RESPONSES	
Yes	60.59%	103
No	25.29%	43
Not Sure	14.12%	24
TOTAL		170

Q19 11a - Is it reasonable that in some cases the cost of modifications could be shared by the accommodation provider and resident?

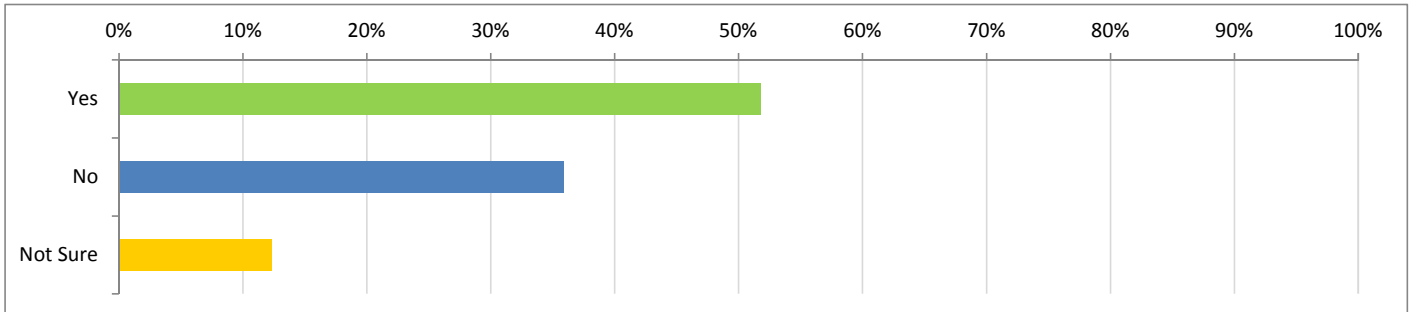
ALL



ANSWER CHOICES	RESPONSES	
Yes	52.94%	90
No	32.35%	55
Not Sure	14.71%	25
TOTAL		170

Q20 12a - Is it reasonable that internal locks on doors will only be provided in exceptional cases?

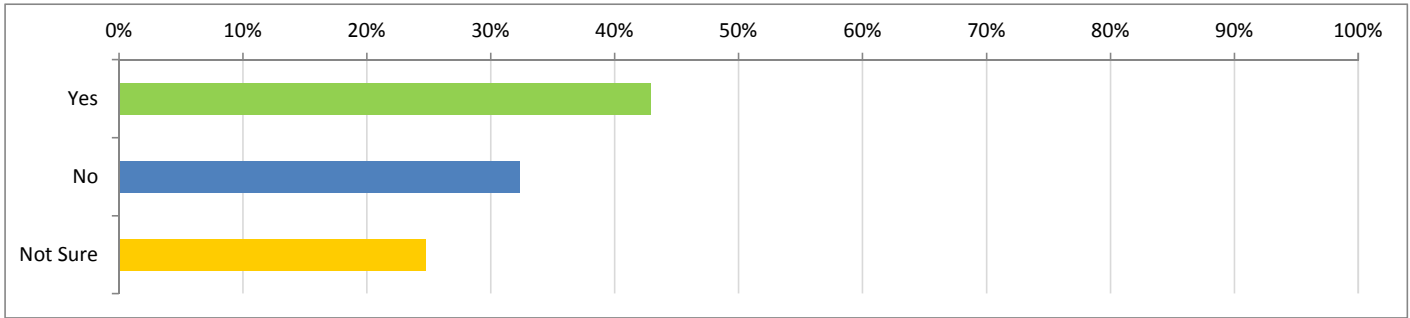
ALL



ANSWER CHOICES	RESPONSES	
Yes	51.76%	88
No	35.88%	61
Not Sure	12.35%	21
TOTAL		170

Q21 13a - Is 21 days enough notice to enable payment processes to change to a new accommodation provider?

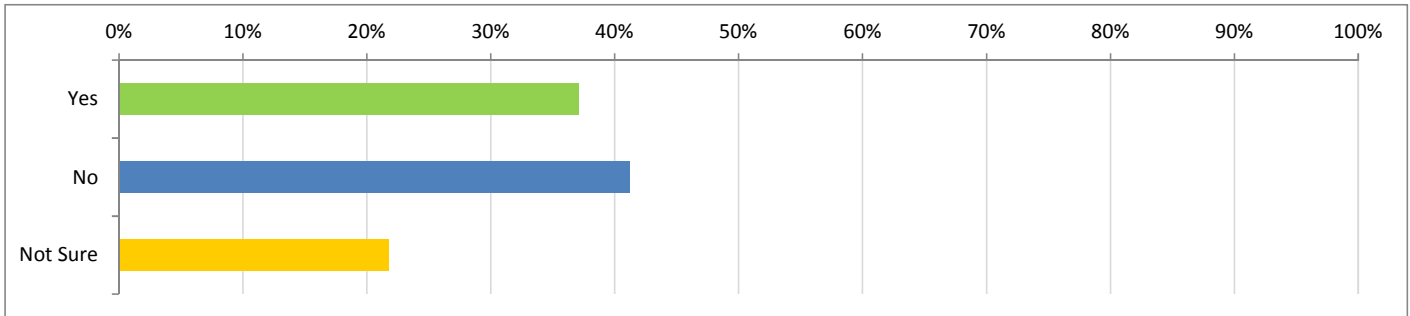
ALL



ANSWER CHOICES	RESPONSES	
Yes	42.94%	73
No	32.35%	55
Not Sure	24.71%	42
TOTAL		170

Q22 14a - Is the non payment of two rent periods the right time consideration for the accommodation provider to issue a non payment of rent termination notice?

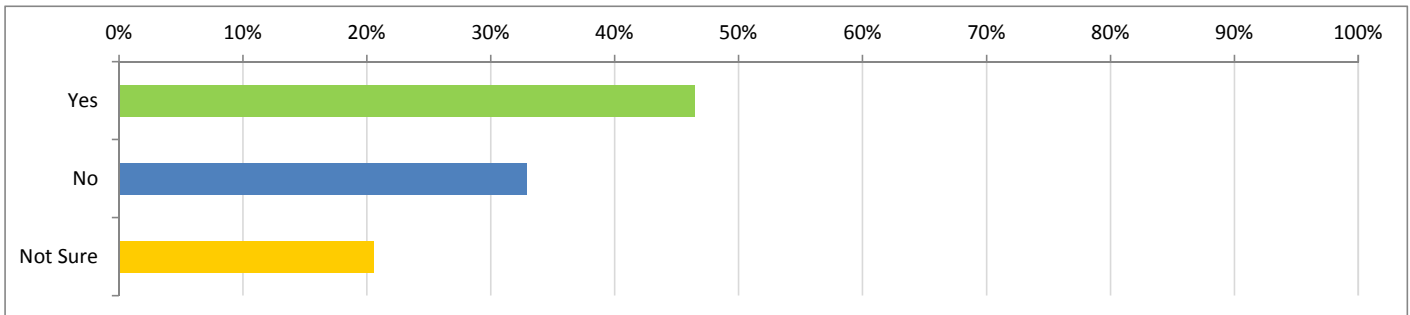
ALL



ANSWER CHOICES	RESPONSES	
Yes	37.06%	63
No	41.18%	70
Not Sure	21.76%	37
TOTAL		170

Q23 14b - Is the no fault notice period of 60 days for residents and 90 days for accommodation providers long enough for accommodation providers to fill vacancies and for residents to find alternative accommodation?

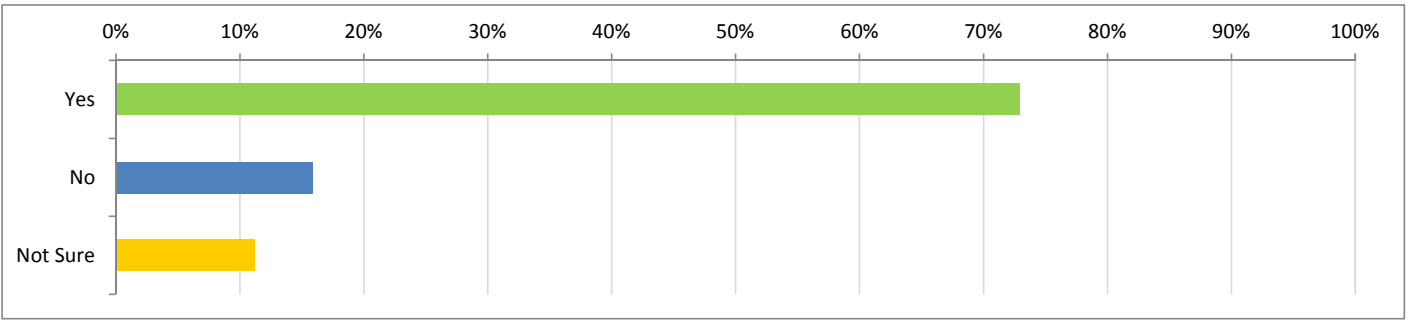
ALL



ANSWER CHOICES	RESPONSES	
Yes	46.47%	79
No	32.94%	56
Not Sure	20.59%	35
TOTAL		170

Q24 14c - Is it reasonable that the accommodation provider has to ask the NSW Civil and Administrative Tribunal's permission if they want to terminate an agreement when the resident is in hospital or detention?

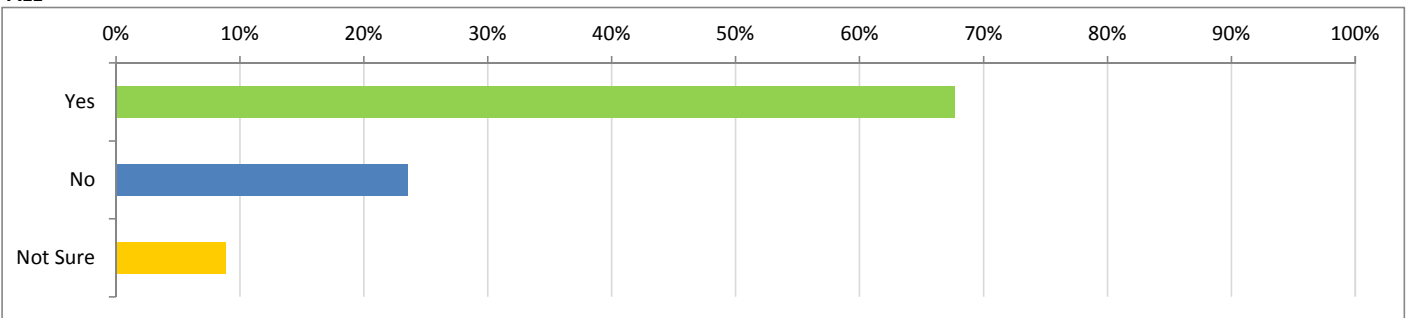
ALL



ANSWER CHOICES	RESPONSES	
Yes	72.94%	124
No	15.88%	27
Not Sure	11.18%	19
TOTAL		170

Q25 15a - Is 30 days enough time before the accommodation provider can seek permission from the NSW Civil and Administrative Tribunal to dispose of items left behind?

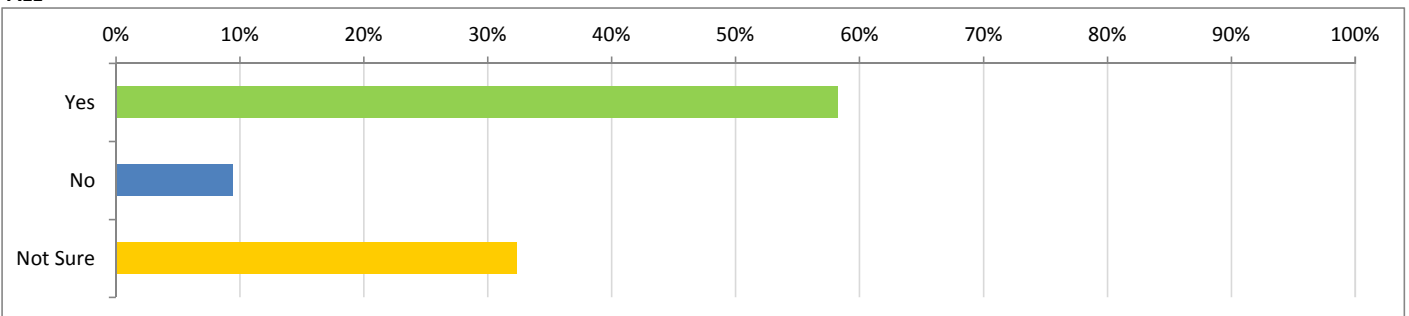
ALL



ANSWER CHOICES	RESPONSES	
Yes	67.65%	115
No	23.53%	40
Not Sure	8.82%	15
TOTAL		170

Q26 16a - Is the NSW Civil and Administrative Tribunal the right body to hear accommodation disputes between residents and accommodation providers?

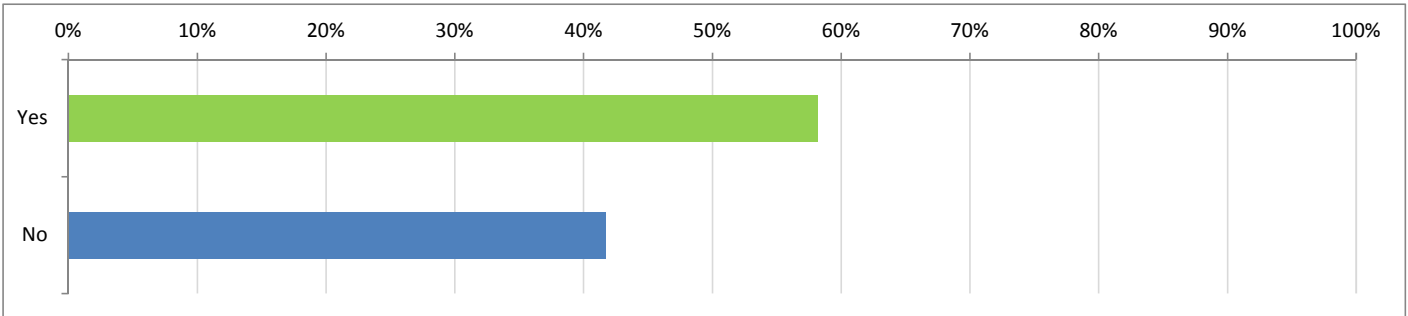
ALL



ANSWER CHOICES	RESPONSES	
Yes	58.24%	99
No	9.41%	16
Not Sure	32.35%	55
TOTAL		170

Q27 16b - Are there any other protections that should be included in a set of rights for residents?

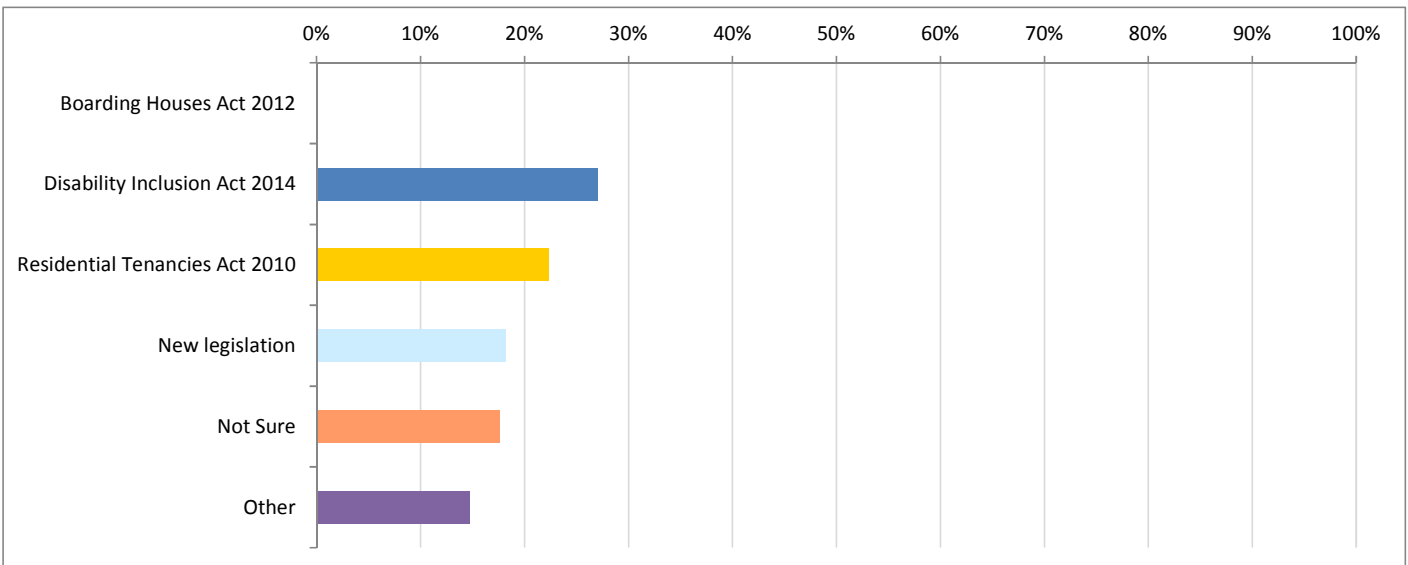
ALL



ANSWER CHOICES	RESPONSES	
Yes	58.24%	99
No	41.76%	71
TOTAL		170

Q28 16c - Which legislation should include this set of rights for people with disability living in rented supported shared accommodation?

ALL



ANSWER CHOICES	RESPONSES	
Boarding Houses Act 2012	0.00%	-
Disability Inclusion Act 2014	27.06%	46
Residential Tenancies Act 2010	22.35%	38
New legislation	18.24%	31
Not Sure	17.65%	30
Other	14.71%	25
TOTAL		170