

Private rent assistance

Factsheet for real estate agents and landlords

The NSW Government offers assistance in the private rental market to help tenants start or keep a tenancy. These products may offer additional support for tenants and greater security for real estate agents and landlords.

What assistance is available to my tenants?

Private rental assistance products include:

- Rentstart Bond Loan – an interest-free loan to cover part or all of the rental bond of eligible people moving into a private rental
- Bond Extra – up to \$1,500 to cover rental arrears or property damage over and above the rental bond
- Tenancy Assistance – up to four weeks' rent to cover rent arrears and/or water arrears
- Rent Choice – a private rental subsidy that help you pay the rent for up to three years. Financial assistance may be available if the tenant:
 - has had a major financial setback like illness or loss of job
 - is escaping domestic or family violence
 - is a war veteran
 - or is a young person aged 16-24 who is homeless or at risk of homelessness

What's my role in this?

Your actions will differ depending on which private rental assistance product(s) your tenant is accessing. Information for real estate agents and landlords on each of these products is available on our website www.facs.nsw.gov.au/privaterentalassistance

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I know a tenant who may be interested. What's next?

We have a range of resources available for you to download and share with your tenants. Information is also available in community languages. Visit website **www.facs.nsw.gov.au/privaterentalassistance**.

Tenants can also call the Housing Contact Centre on 1800 422 322 or visit their local DCJ Housing office or participating community housing provider to find out more.