

Staff factsheet - Summer Hill centre transfer

On 29 August 2018, it was announced that the operation of the Summer Hill centre will transfer to Achieve Australia. We aim to complete the transfer on Thursday 1 November 2018.

Achieve Australia will operate the Summer Hill centre, including respite services.

This factsheet provides more information about what this means for you and what you can expect to happen over the coming weeks.

What happens next?

Within the next 2 weeks, we will send you an employee information pack with information about your entitlements and arrangements for your transfer.

The pack will contain these documents:

- letter from FACS explaining your transfer of employment
- welcome letter from Achieve Australia
- draft Certificate of Service with supporting frequently asked questions (FAQs)
- form to complete if you choose to cash out leave and supporting FAQs
- conscientious objection information and form
- Employee Information Kit containing information about the transfer payment and other entitlements.

Please make sure you carefully read all the documents in this pack to understand how this change will affect you and your employment.

What will change?

Staff will transfer to Achieve Australia to ensure residents continue to receive the services that are important to them and to retain a capable and experienced disability workforce. We will work hard to ensure a safe and smooth transfer with minimal disruption for both residents and staff.

Do residents know about the new provider?

We have written to residents and their families and guardians to announce the new provider. We have reassured them that our highest priority is ensuring

residents continue to receive the support they need during and after transfer. Please be aware, it can take up to two weeks for people to receive their letter.

How will the transfer of specialist disability services affect staff?

We have protected workers' entitlements so that we can retain the skilled and dedicated workforce in these services and ensure residents have continuity of care. We don't expect any changes to staffing as a result of the transfer.

The enabling legislation passed in 2013, with the support of both the NSW Government and opposition, provides significant protection for terms and conditions to ensure employment after the transfer remains attractive to staff. We have protected workers' leave and superannuation entitlements, and recognised their continuity of service.

Additionally, ongoing workers will be provided with an employment guarantee of two years from the date of transfer. Temporary and casual workers will be provided with an employment guarantee of up to six months.

We are also providing ongoing workers with a transfer payment of up to eight weeks pay, based on years of service.

Who is Achieve Australia?

Achieve Australia has provided services and support to people with disability since 1952. With integrity and commitment they help people achieve a life that is meaningful and valued.

Achieve Australia was selected because they have a long and proud history of delivering accommodation services to people with disability and demonstrated a focus on supporting their specialist disability services staff.

How can I find out more information?

If you would like more information about how the transfer affects you, please contact workingtogether@facs.nsw.gov.au.

We understand this process may be difficult for some staff. If you need help or support, we urge you to contact the FACS Employee Assistance Program on 1300 687 327.

If residents and their families or guardians would like more information about the transfer, they can call 1800 379 284 or email servicedeliverytransfer@facs.nsw.gov.au.