

# Rent it Keep it Service Provider (Program Evaluation Form)

This page can be duplicated for specific programs.  
(Contact details are optional but would be useful).

Name:.....

Organisation:.....

Phone Number:..... E-mail address:.....

## Details of the small group training you presented using Rent It Keep It

### 1. Which session did you present (tick modules presented)

- Session 1: Realistic expectations
- Session 2: Money matters
- Session 3: Practicalities
- Session 4: Rights and Responsibilities
- Session 5: Finding Places to Inspect
- Session 6: Deciding to apply
- Session 7: Starting a Tenancy
- Session 8: Repairs and Cleaning
- Session 9: Managing Expenses
- Session 10: Neighbours and visitors
- Session 11: Sharing Accommodation
- Session 12: Finishing a Tenancy

### 2. How did you structure the program?

- Over 2 days
- Modules at regular intervals
- Modules presented as required

## Describe the participants

### 3. Number of participants:

### 4. Rental History

- Never rented before
- Currently in social housing, preparing for private rental
- Currently in social housing but tenancy problems need to be addressed.
- Currently in private rental housing but tenancy problems need to be addressed.
- Preparing for discharge from a facility
- Other (describe)

**Age**

- 16-20
- 21-30
- 31+
- Mixed group

**Sex**

- All male
- All female
- Mixed group

**Dependants**

Most participants have dependant children?  
 Yes  No

**Ethnicity**

Participants come from a CALD background ?  
 Yes  No  
 Please describe;

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5. Any other comments to help us understand the target group of participants in the *Rent It Keep It* session you ran? For example, was the group all from a specific cultural or ethnic background? Were they all in goal, refuge or family support setting?

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**Comments on Rent It Keep It material.**

6. Was the format of the material “trainer friendly”? I.e. was it clear and easy to use?

Yes  No Comments:

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7. Did the material cover all the topics you think are important to prepare people in your target group to obtain and sustain a tenancy?

Yes  No If no, please comment

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**8. Was the pitch of the material suitable for your target group?**

Yes  No

If no, was it too low or too high?.....

Please summarize the comments from the participants' evaluation sheets.

**9. What did they like the most?**

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**10. What did they like the least?**

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**11. What were the common areas of new learning?**

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Thank you, this feedback will assist with future refinements of the program.

Please return this evaluation sheet to us by one of the following methods:

**E-mail:** Rentit.Keepit@housing.nsw.gov.au

**Post:** Rent It Keep It  
Department of Family and Community Services  
Housing NSW  
Client Services Operations  
Locked Bag 4001 Ashfield NSW 1800

**Fax:** 02 8753 8635