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TEI Activity Mapping

Activity Mapping is an important step to complete before you can start reporting in the Data Exchange (DEX). This process helps you map your current or proposed service activities to the TEI service options and flexible activities, which are set up in DEX.

TEI Activity Mapping is well underway and thank you to everyone who has moved onto Pathway 1 already. To date, Activity Mapping templates have been completed for contracts, with many more in progress.

If you are opting into Pathway 1 and haven't yet completed the [Activity Mapping template](#), please contact your local FACS office to discuss next steps once you have completed the template.

Once your Activity Mapping template has been reviewed and finalised, FACS sends your organisation's details to the Department of Social Services (DSS) to get your organisation set up on DEX. FACS provides this information in batches each month so there may be a short delay between submitting your activity mapping and when your DEX account is ready.

The [TEI Activity Mapping template](#) and [User Guide](#) can be found on the FACS website. The User Guide has recently been updated in response to your feedback. In particular, please complete all remaining mapping using a separate mapping template for each PLA. Mapping that has already been submitted does not need to be re-done, but your local FACS office may be in contact to clarify which activities relate to each PLA. This change will help us keep better track of funded activities, especially when we need to refer back to the completed mapping records, as part of the annual accountability process for each PLA.

The Data Exchange (DEX)

Training and Resources

Since December last year, 20 face-to-face DEX training sessions have been held across the State. The DEX face-to-face training is now finished. If you weren't able to get to a DEX face-to-face training session, there are still plenty of ways to learn about DEX, including:

<input type="checkbox"/>	Watch the Data Exchange 101 webinar on the DSS website
<input type="checkbox"/>	Read the Data Exchange Protocols including Appendix B – State Agencies , which includes detailed TEI program specific information.
<input type="checkbox"/>	Look at the DEX Training presentation slides: Session 1 provided participants with an introduction to the Data Exchange and core concepts including priority requirements, clients, cases and sessions and an explanation of how TEI will work in the Data Exchange, including demonstration of how to enter data using TEI examples Session 2 covered the Data Exchange partnership approach, collection of outcomes information and how to use the Data Exchange reports.
<input type="checkbox"/>	You can also access a range of task cards and e-Learning modules that describe and discuss the different processes on the Data Exchange.

Getting set up on DEX

If you want to start using DEX for data reporting and haven't yet started the process, here's what you need to do:

- Register for an [AUSkey](#)
- Undertake your [TEI activity mapping](#)

Program Logics

We know that there is a lot of interest in this area, with lots of services and agencies keen for advice and direction on starting their Program Logics. We are just finalising some TEI specific resources to support program logic development, which will help guide both the step by step process and our thinking about what kinds of evidence to include. There is also training and individualised support available through the [Sector Assistance Strategy](#). In the meantime, here are some top tips to keep in mind:

- Program logics support thoughtful program design and review. It is important not to rush the process.
- The process of collating evidence and linking evidence with program design and outcomes is as important as the final document. Try to include all members of your team in the process.
- Evidence used in program logics should be closely linked to specific program components and flexible activities.
- We know we need to build the evidence base in TEI. Program logics will need to reflect a broad range of good quality evidence that supports interventions, practices and understanding the needs of target groups.
- There are many program logic templates in the public domain, and services can choose a template that suits their unique context. There is no mandatory template. The FACS program logic template is one option you can choose to use.

Sector Assistance Strategy

ACWA has recently rolled out an introductory outcomes measurement course across the state. There are a few sessions left, but if you missed out on the face-to-face version, an online module will be released soon, available to all TEI services. You can view ACWA's full course list [here](#).

Absec has recently announced [Aboriginal Cultural Connections](#) training, which will commence in June 2019. The training will be tailored to mainstream TEI services, to help improve their capacity to understand and support the cultural needs of Aboriginal children, young people, families and communities with whom they work. Refer to the [Absec website](#) for further information:

NCOSS has started practice workshops, being delivered by FAMS. These workshops examine how to develop, implement and evaluate community-based activities through using evidence and measuring outcomes. Register [here](#).

NCOSS is also taking applications for individualised support to provide more customised assistance around changes you may want to make to implement the TEI Outcomes Framework. This support is free of charge to TEI-funded services. [Click here](#) for everything you need to know, including how to apply.

More resources to support providers on Pathway 1

FACS will continue to make resources available including resources on program logics and outcomes measurement, as well as using SCORE outcomes and reports from DEX to improve practice. Keep an eye out on the [TEI webpage](#).

FAQs

Our FAQs have recently been significantly updated on the [TEI webpage](#). They are a useful source of information and we will continue to update them regularly. Please take a look, as the answer to your question might be there. If not, please contact your local FACS office or TEIReform@facs.nsw.gov.au for further information.



You spoke: We know from our conversations with providers and peaks that outcomes measurement in the community strengthening stream needs further development.

We listened: We are working with LCSA and key stakeholders to develop further guidance and tools for collecting community strengthening data (including sector development), and reporting community outcomes, to complement the data reported in DEX.