

# Project overview: Phase 1

## Gauge the extent of the issue

### Investigate:

- The drivers of commercial insurer withdrawal of PSA cover for OOHC, youth homelessness and impacted disability services
- Similar issues of market failure in other contexts
- Other sectors which might be impacted if the issue expands
- The likely outcomes and consequences if no action is taken



## Identify and assess potential solutions

### Assess options including:

- Government led options
- Sector-led options
- Market-led options
- A combination of the above

### Taking into account:

- Benefits and disadvantages of each
- Cost-benefit analysis
- Risks and mitigation strategies
- Timeframes required to deliver each



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## Recommendation of a preferred option for consideration



If the proposal is deemed viable the project moves to Phase 2...

# Project overview: Phase 2

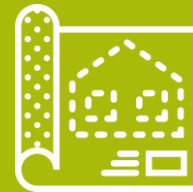
## Design and cost the selected solution

- Assess how jurisdictional and national-level implementation of the option can be co-ordinated
- Undertake detailed costings
- Consult with key stakeholders (including Treasury departments where relevant) to inform the plan and costings

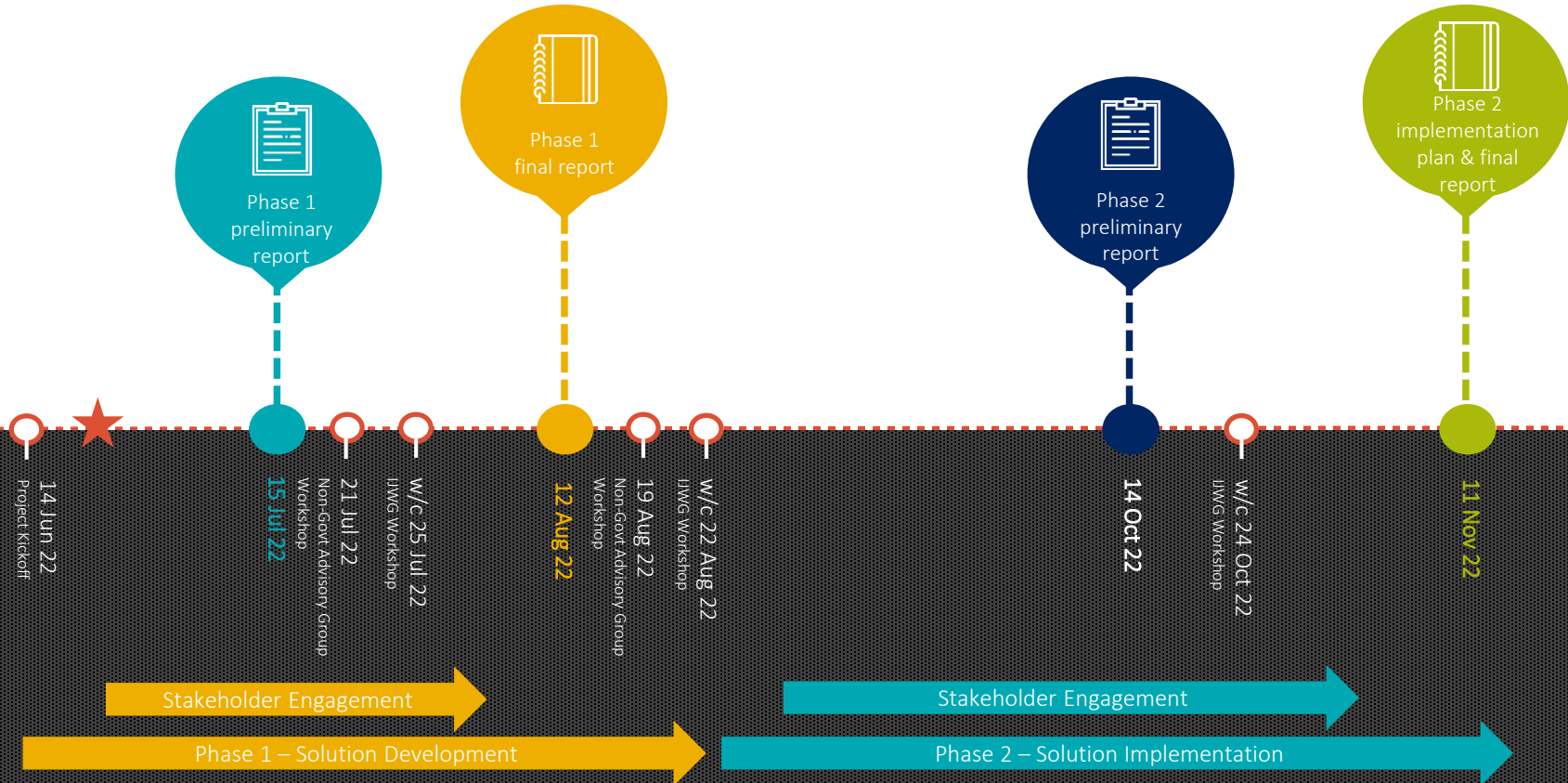


## Develop a detailed concept implementation plan

- Co-ordinate with implementation units of agencies represented in IJWG and key stakeholders
- Consider jurisdictional resources
- Develop a report to present concept implementation plan to IJWG



# Key milestones



# Stakeholder engagement: Key stakeholders

## Government



- Interjurisdictional working group
- Community service departments (separate engagement with each jurisdiction)
- Treasury departments
- Government insurance organisations

## Insurance



- Insurers who have withdrawn coverage (e.g. Ansvar)
- Insurers who continue to provide coverage (e.g. CCI)
- Specialist brokers
- Reinsurers
- Insurance industry bodies (e.g. Insurance Council of Australia)

## NGO Providers



- Community service peak organisations
- A representative sample of service providers covering the range of:
  - Small (state-based) and large (national) providers
  - Providers of varying services (OOHC, youth homelessness and disability services)
  - Secular and faith based
  - Aboriginal and Torres Strait Islander community focused.

### Non-Government Advisory Group

Other stakeholders recommended by the IJWG

# Stakeholder engagement: Approach



## Informal Interviews

For most stakeholders we propose informal interviews. For some stakeholder groups (particularly service providers) we may seek to meet with a small number of similar organisations concurrently



## Data requests

For some stakeholders we will provide tailored requests for data to support our research. In light of timeframes, we will avoid onerous requests and will take a flexible, collaborative approach



## Interactive workshops

For the IJWG and IJWG Advisory Group we propose interactive workshops following key deliverables to provide an opportunity for review and feedback



## No written submissions

We do NOT expect stakeholders to provide written submissions unless they so wish to