

# Your Home

March 2021 ISSUE 93



Glenn and Sherry  
help with food  
distribution in Glebe

## Get involved

If you're looking for something new in 2021, why not get involved in a community program in your local area? You can try out Community Greening, volunteering programs, food drives, social groups, or even check in with your neighbours to see how they're doing.

There are lots of different ways you can get involved in your local community.

**Find out more** Visit [www.facs.nsw.gov.au/get-involved](http://www.facs.nsw.gov.au/get-involved)

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- Tech savvy seniors
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## Minister's message

### Welcome to the first issue of *Your Home* for 2021.

As we continue to fight COVID-19, I'm working hard to make sure you feel safe and supported.

Last year, we learnt to adapt and find new ways of working. Our client service officers can now complete house visits online and we continue to provide services over the phone, online, and through the MyHousing app. If you haven't downloaded the app, please do.

We have kept DCJ Housing offices open. However, please make an appointment before visiting so we can keep you and our staff safe. Find out more on page 3.

If you are one of our older tenants and would like to improve your computer skills, Tech Savvy Seniors is the program for you. It's an excellent way for older Australians to learn how to access information online and stay connected with friends and family. Find out what else you can learn on page 3.

Finally, it's always important to practise your COVID Safe behaviours. Wash your hands regularly, stay 1.5 metres apart, wear a mask and get tested if you have the slightest symptoms.

Wishing you all the very best for a happier and healthier 2021.

Warm regards,

**Gareth Ward MP**  
**Minister for Families, Communities and Disability Services**

## Are you involved in a community garden?

**Have your say through the Community Greening annual survey.**

Tell us about the benefits of community gardening and help improve the Community Greening program.

Community Greening is a partnership between DCJ and the Royal Botanic Gardens, supporting social housing tenants to create and maintain community gardens.

Community gardens are a great way to meet people, grow and learn about plants, and even reduce your fresh food bill.

We would love to hear about your experience.

The survey is now open and closes on **9 April 2021.**

To complete the survey, go to **[www.surveymonkey.com/r/V3YFPLQ](https://www.surveymonkey.com/r/V3YFPLQ)**.

You could win a seed package if you submit the 30th, 50th or 100th survey.

For more information on Community Greening and how to get involved, visit: **[rbgsyd.nsw.gov.au/Learn/Community-Greening](https://rbgsyd.nsw.gov.au/Learn/Community-Greening)**.





## Get tech savvy

**Do you want to improve your computer skills?  
Become an expert with Tech Savvy Seniors.**

Tech Savvy Seniors is a program helping thousands of older Australians develop their technology skills. It's in partnership with Telstra and is open to people of all skill levels.

Join today and learn how to use a computer, smartphone or tablet for all your daily needs. Whether you want to set up your email, shop online, or stay connected to friends and family, Tech Savvy Seniors can help.

It's fun and hands-on so you can feel confident and safe online.

### Want to join?

The program is available through participating public libraries and community colleges across NSW.

You can also access the short 'self-teach' videos online, at [telstra.com.au/tech-savvy-seniors](http://telstra.com.au/tech-savvy-seniors).

## NAIDOC awards 2021

### Nominations are now open

Do you know someone who has improved the lives of Aboriginal people in their communities and beyond?

Nominate them for a 2021 National NAIDOC Award.

Nominations are open now and close **22 March 2021**.

### Find out more

Visit [www.naidoc.org.au/awards/nominations](http://www.naidoc.org.au/awards/nominations)

## DCJ Housing offices are appointment only

**DCJ Housing offices remain open. However, you need to make an appointment before visiting. This is to keep you and our staff safe.**

The easiest way to contact DCJ Housing is through the MyHousing App. All you need is a computer, smartphone or tablet with an internet connection.

The app gives you access to your information 24 hours a day, seven days a week. You can even pay a bill or request a repair through the app.

If you need to come into a DCJ Housing office, you must make an appointment by calling or emailing your local Housing office. Find your local Housing office by visiting [www.facs.nsw.gov.au/about/contact/housing](http://www.facs.nsw.gov.au/about/contact/housing).

### Interpreters and translations

If you would like someone who speaks your language to join you on the call with DCJ Housing, call All Graduates on **1300 652 488 (free service)**.

#### Arabic

تظل مكاتب إسكان DCJ Housing مفتوحة؛ ومع ذلك، تحتاج إلى تحديد موعد قبل الزيارة.

#### Persian

دفاتر مسکن DCJ همچنان باز می مانند. اما شما باید قبل از مراجعه، یک وقت قبلی بگیرید.

#### Simplified Chinese

DCJ 住房办公室仍然开放；但是，您需要在造访前先预约。

#### Spanish

Las oficinas de DCJ Housing permanecen abiertas; sin embargo, es necesario concertar una cita antes de visitarlas.

#### Traditional Chinese

DCJ 房屋辦事處保持開放；但是，你需要預約才能來訪。

#### Vietnamese

Các văn phòng Gia cư DCJ vẫn mở cửa; tuy nhiên, quý vị cần làm hẹn trước khi đến.

## Trivia

Try to answer the questions below without searching for the answers on the internet.

1. Which country consumes the most chocolate per capita?
2. What is Shakespeare's longest play?
3. What is the tallest breed of dog in the world?

Do you have more trivia questions or know a funny joke? Submit them to [your.home@facs.nsw.gov.au](mailto:your.home@facs.nsw.gov.au) for your chance to win a \$25 voucher.



Congratulations to Kylee who was last issue's caption contest winner. Her caption was, 'HO, HO, HO, WHERE DID SANTA GO?'

## Have a story for *Your Home*?

If you are part of community group, garden, or initiative that you think should be featured in *Your Home*, send through your story ideas to [your.home@facs.nsw.gov.au](mailto:your.home@facs.nsw.gov.au).

## Stay COVID Safe this autumn

As the weather cools down, it's important to continue to stay COVID Safe. Make sure to:



Wash your hands regularly

Keep a distance of 1.5 metres in public and wear a mask



Cancel your plans and stay home if you are unwell

Get tested even if you only have mild symptoms



Stay up-to-date on the latest news at [nsw.gov.au/covid-19](https://nsw.gov.au/covid-19).

## Contact us

The best way to contact us is by downloading the MyHousing App, online or over the phone. If you require assistance in a DCJ Housing office, you must make an appointment before visiting.



Download the **MyHousing App** from the App store or the Google store.



**MyHousing Online Services**  
[www.facs.nsw.gov.au/myhousing](http://www.facs.nsw.gov.au/myhousing)



**Housing Contact Centre** 1800 422 322  
24/7 for general enquiries

## Interpreting

If you would like someone who speaks your language to help you over the phone, call All Graduates on **1300 652 488** before calling the Housing Contact Centre.

Arabic

إذا كنت ترغب في أن يساعدك شخص يتحدث لغتك عبر الهاتف، اتصل بـ All Graduates على الرقم **1300 652 488** قبل الاتصال بمركز اتصال الإسكان.

Persian

اگر دوست دارید شخصی که به زبان شما صحبت می کند از طریق تلفن به شما کمک کند، قبل از تلفن به مرکز تماس مسکن با All Graduates از طریق شماره **1300 652 488** تماس بگیرید.

Simplified Chinese

如果您需要能说您的语言的人在电话中为您提供帮助，请在打电话给住房联络中心之前先拨打 **1300 652 488** 联系 All Graduates。

Spanish

Si desea que alguien que hable su idioma le ayude por teléfono, llame a All Graduates al **1300 652 488** antes de llamar al centro de contacto para asuntos de vivienda

Traditional Chinese

如果你需要講你語言的人通過電話幫助你，請先撥打 **1300652488** 致電 All Graduates 翻譯公司，然後再致電房屋署聯絡中心。

Vietnamese

Nếu quý vị cần người nói cùng ngôn ngữ với quý vị giúp đỡ qua điện thoại, hãy gọi cho All Graduates qua số **1300 652 488** trước khi gọi cho Trung tâm Liên lạc Gia cư.