Housing Outcomes and Satisfaction Survey

Terms and conditions for random prize draw

Eligibility

- 1. Entry to this draw is open to people who are aged 18 years and over, and receive housing supports from the Department of Communities and Justice (DCJ). You would have received an email or text message invitation to participate in this survey.
- 2. All entrants must complete the Housing Outcomes and Satisfaction Survey, then enter the prize draw from 9.00am on Tuesday 2 November 2021 to 11.59pm on Monday 13 December 2021. A survey respondent will be ineligible for acceptance into the draw if they do not enter the draw after completing the survey.
- 3. DCJ will use any data submitted by entrants only for the purposes of running the draw, unless otherwise stated in the entry details. By entering this draw and participating in the Housing Outcomes and Satisfaction Survey, all entrants consent to the use of their personal data by DCJ for the purposes of the administration of this prize draw and any other purposes to which the entrant has consented.
- 4. Only one entry permitted per person.
- 5. DCJ accepts no responsibility for any entries that are incomplete, illegible, corrupted or fail to reach DCJ by the relevant closing date for any reason. Proof of posting or sending is not proof of receipt. Automatically generated entries and entries via agents or third parties are invalid and shall not be considered. Entries become the property of DCJ and are not returned.
- 6. By entering this draw each entrant agrees to be bound by these terms and conditions.

Prize

- 7. There will be ten winners. Each winner will receive one of ten Apple iPad 8th Gen 10.2" WiFi 32GB devices.
- 8. The total prize pool (i.e. ten iPads) is valued at 4,990 including GST (price accurate as at 15 June 2021).
- 9. Prizes are subject to availability. In the event of unforeseen circumstances, DCJ reserves the right (a) to substitute alternative prizes of equivalent or greater value and (b) in exceptional circumstances to amend or foreclose the promotion without notice. No correspondence will be entered into.

Draw and winner Notification

- 1. Winners will be selected at random via a prize draw on Tuesday 1 February 2022 at 2.00pm at Communities and Justice, 223-229 Liverpool Road, Ashfield NSW 2131. This is a game of chance, and skill plays no part in determining the winner.
- 2. Winners will be notified by email or text message within two (2) business days of the draw. The winners will be published on the DCJ Housing Outcomes and Satisfaction Survey webpage.
- 3. Winners must respond by Tuesday 22 February 2022 to claim their prizes. Unclaimed prizes will be redrawn and winners will be notified by email or text message within two (2) business days of the redraw. Any redraw winners will be published on the DCJ Housing Outcomes and Satisfaction Survey webpage.
- 4. The winners agree to take part in reasonable post-event publicity and to the use of their names and photographs in such publicity.

Promoter

5. The draw is run by the Department of Communities and Justice (ABN: 36 433 875 185).

Other

- 6. DCJ reserves the right, at any time, to verify the validity of any entry or claim for the prize.
- 7. DCJ is not responsible for any incorrect or inaccurate information or other errors (whether technical or otherwise) that may occur in the course of conducting this draw.
- 8. DCJ may disqualify any entrant whose entry does not comply with these terms and conditions (in DCJ's sole opinion) or who, in DCJ's sole determination, has acted in a manner that is fraudulent, dishonest or unjust to other entrants including, without limitation, tampering with the operation of the prize draw, manipulating or rigging votes, hacking, deceiving, cheating or by harassing or threatening other entrants or a representative of DCJ.
- 9. These terms and conditions are governed in accordance with the laws of Australia and New South Wales.

Licence number

10. This competition is registered with the NSW Fair Trading. The Licence Number is: LTPS-20-44277