

The Funded Contract Management Framework

For child and family, community building, domestic and family violence, and homelessness programs

FUNDED CONTRACT MANAGEMENT | Reference | 19 December 2018

OBJECTIVE

Drives the requirements for managing funded contracts and the FACS relationship with service providers

Enable FACS and service providers to work together to deliver quality services and achieve the outcomes agreed in contracts

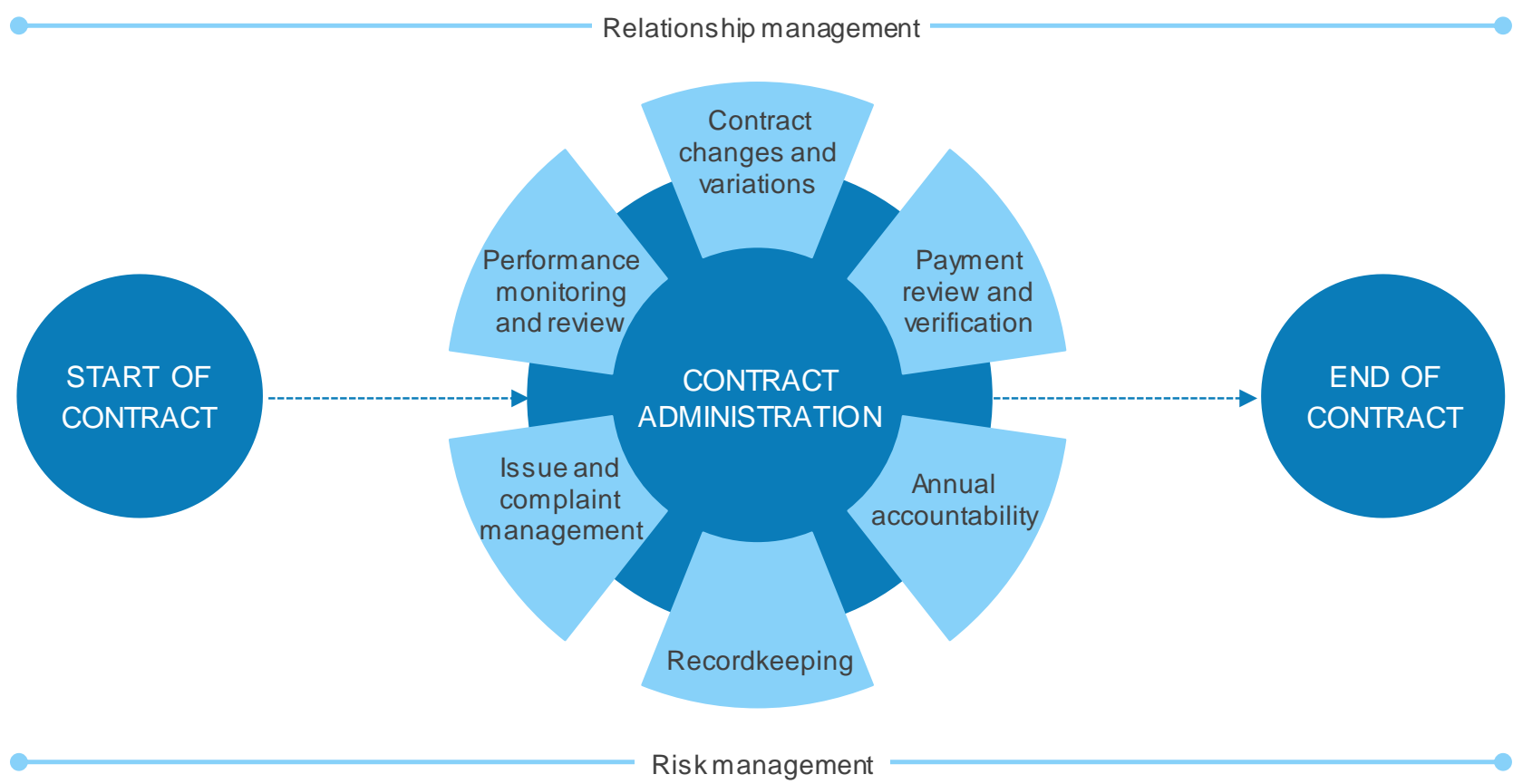
GUIDING PRINCIPLES

Underpin the contractual relationship to define how FACS and service providers work together to achieve the objective

- 1 A strong relationship between FACS and service providers
- 2 Mutual understanding of each other's obligations
- 3 Shared responsibility for performance and achieving the agreed outcomes

PROCESSES

Explain the requirements to assist and support both parties to meet their responsibilities and achieve the outcomes agreed in contracts



EXPECTED OUTCOMES

Demonstrate that funded contract management is achieving its objective

- ① FACS contracts are achieving better outcomes for clients
- ② Service providers have the ongoing capacity and capability to deliver the outcomes agreed in contracts
- ③ Issues and risks are being managed to ensure the stable and uninterrupted delivery of services
- ④ Clarity and accountability for all parties as to how funds are being used to meet client needs