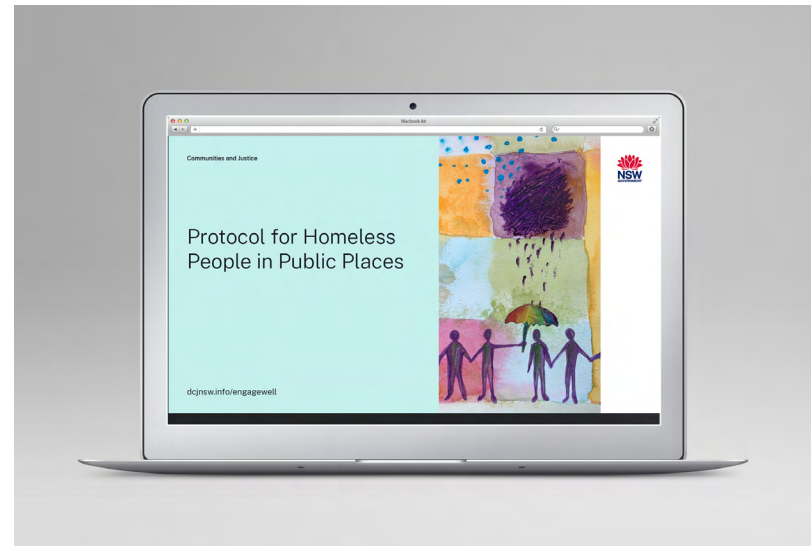


# Protocol for Homeless People in Public Places



# Protocol for Homeless People in Public Places



This information sheet is about **The Protocol for Homeless People in Public Places**.

We will say **Protocol** for short.



A **protocol** means a set of steps to follow.

# What is the Protocol?



Workers and police officers use the Protocol to help you if you do not have a home.

**Workers** are someone sent by a service to help you.



It also tells you about your rights.

# Your rights

If you do not have a home you still have the same rights as people who have a home.

You can



- move around public places like parks and streets



- go to public activities or events

**Activities** means things to do like going to a market.



- carry your things or put them in a locker.

# Talking to a worker

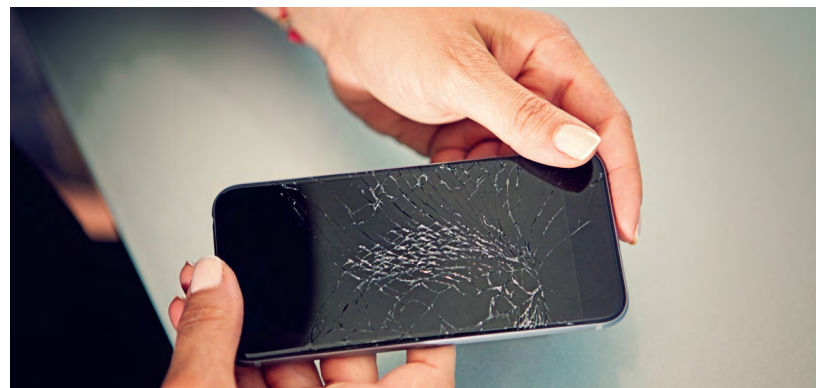
A worker or police officer may speak to you if



- you ask for help



- you or someone around you might get hurt



- you broke something that is not yours



- you are under 18 years old without a home



- the worker or police officer wants to share information with you.

The worker or police officer must



- respect you when they talk to you



- listen to you



- get you an interpreter if you want or need one

An **interpreter** is someone who speaks the same language as you



- get you a support worker if you need or want one.

# When you are not happy with the worker



You do not have to talk to the worker if you do not want to.



A police officer will talk to you if you or someone around you is at risk.

**Risk** means something bad could happen.



The worker or police officer can give you information about a service that can help you.



You can ask the worker or police officer for the phone number or email of their service.

Call or email the service if their worker or police officer



- has not followed the Protocol



- has treated you badly.

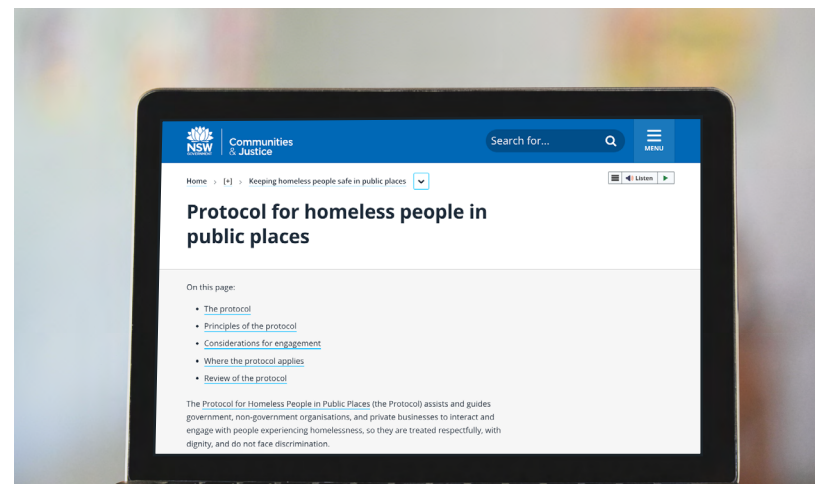
# More information



The NSW Government checks the Protocol every 4 years.



The NSW Government last updated the Protocol in June 2022.



For more information on the Protocol you can go to [dcj.nsw.info/engagewell](https://dcj.nsw.info/engagewell).

This website is not Easy Read.

You can ask for support to read it.



You can also email the team at [homelessness.strategy@dcj.nsw.gov.au](mailto:homelessness.strategy@dcj.nsw.gov.au)

[dcj.nsw.info/engagewell](https://dcj.nsw.info/engagewell)