Yourhome ISSUE 102 September 2023





Your Home translations

Community champions

Do you want to make friends and get involved in your local community?

You can make a difference to others and help your community thrive by exploring one of the many volunteering opportunities on offer. Connect with like-minded individuals and get involved in events such as community social groups, food drives and more.

To find out more and lend a hand, visit www.volunteering.nsw.gov.au

Above: Peter Lewis volunteering at a Mission Australia BBQ.

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Minister's message

Hi there,

It's been just over 3 months since I've been in my new role as the NSW Minister for Housing and Homelessness.

It's been a busy time. I've visited housing sites across NSW, from Wiley Park to Glebe to Westmead to many of our regional cities and towns. I've met some of the amazing people who live in public housing, and talked to them about the things we are doing well and the things that need to change.

I want to continue to be a strong advocate for all residents across our state to have the best experience as housing tenants.

One of the big new things you will be hearing more about is the creation of Homes NSW-a new agency that will bring together housing, maintenance, support services and homeless services all under one roof.

I look forward to working with you all to ensure residents have input and are listened to throughout the process of establishing Homes NSW.

As I said in the last newsletter, I know we have a huge task ahead of us and we're not always going to get everything right but I always promise to listen and have your back.

I want to be a Minister who is open, responsive and accessible - so if you see me around please do say hi, I'd love to have a chat.

Rose Jackson

Minister for Housing and Homelessness

Make the move with **Rent Choice Transition**



Have you thought about moving into private rental?

The Rent Choice Transition pilot program can help you make the move.

The program can help you find a suitable place to rent, help with rental payments for up to three years and cover up to \$2,000 in moving costs.

To be eligible you must:

- be a citizen or have permanent residency in Australia
- be at least 18 years old
- have a job with a stable, moderate income or working with an Opportunity Pathways provider
- have a good rental history
- be willing to move within three months of being approved for the program.

Rent Choice Transition is currently available in South-Western Sydney, Western Sydney, Murrumbidgee, Hunter, New England and Illawarra districts.

If you would like to apply for Rent Choice Transition, speak to your DCJ Housing officer or visit this page for more information: www.facs.nsw.gov.au/housing/factsheets/rentchoice-transition

Update your details on the **MyHousing App**



Did you know you can use the MyHousing App to update your details when your circumstances change?

If you have recently started a new job, or had someone new move into your home with you, you can update your details on the MyHousing App. Don't forget, you should update us with any changes within 21 days.

That's not all you can do on the MyHousing App. You can also easily keep track of rent, water, make payments and request repairs.

You can also track the progress of any applications that you have with DCJ Housing.

The app is available for download on both iOS and Android devices. You can also download the app via www.facs.nsw.gov.au/myhousing

Passionfruit and coconut muffins recipe

This tasty spring treat is perfect for kids' lunchboxes or an afternoon snack.



Passionfruit and coconut muffins

15 MINUTES PREPARATION 25 MINUTES COOKING 12 SERVINGS

Ingredients

- 1 cup (160g) wholemeal self-raising flour
- 1 cup (150g) self-raising flour
- 1 cup (250ml) passionfruit pulp
- 1/2 cup (125ml) buttermilk
- 1/3 cup (80ml) maple syrup
- 1 egg
- 1/4 cup (60ml) canola oil
- 11/2 tbsp shredded coconut

Method

- 1. Preheat oven to 180°C and line a 12-hole muffin pan with paper cases.
- 2. Combine the flour in a large bowl. Make a well in the centre.
- 3. In a small bowl, whisk the passionfruit pulp, buttermilk, maple syrup, egg and canola oil until combined.
- 4. Add the oil and passionfruit mixture to the flour and fold until combined.



- 5. Divide the mixture evenly among the paper cases. Sprinkle with coconut.
- 6. Bake for 25 mins or until a skewer inserted in the centres comes out clean. Turn the muffins onto a wire rack to cool slightly. Serve warm or at room temperature.

Tenant tips



Get ready for spring with these handy tips:

- 1. Spring clean make sure gutters and drains are free of loose leaves and dirt. Now is also the perfect time to tidy up your garden and mow the lawn.
- 2. Report any maintenance or repairs you need don't forget you can request these with the MyHousing App.
- **3. Mark your calendars for daylight saving** get ready to turn the clocks an hour forward on 1 October.
- **4. Get out in the garden** spring is the perfect time to plant vegetables such as tomatoes, carrots and capsicums.



Submit your tenant stories

Calling all tenants! We want to hear your stories about living in your community.

Whether it's a heart-warming tale, a story about overcoming challenges, or celebrating the vibrant spirit of your neighbourhood, we'd love to hear about it.

Email your submissions to: your.home@facs.nsw.gov.au

Contact us

If you need to visit a DCJ office in person, please call ahead and make an appointment.

You can also contact us by downloading the *MyHousing App*, online or over the phone.



Download the *MyHousing App* from the App Store or the Google Play Store.



MyHousing Online Services www.facs.nsw.gov.au/myhousing



Housing Contact Centre 1800 422 322 24/7 for general enquiries.

Interpreting

If you would like someone who speaks your language to help you over the phone, call All Graduates on **1300 652 488** before calling the Housing Contact Centre.

Arabic

إذا كنت ترغب في أن يساعدك شخص يتحدث لغتك عبر الهاتف، اتصل بـ All Graduates على الرقم **488 650 1300** قبل الاتصال بمركز اتصال الإسكان.

Persian

اگر دوست دارید شخصی که به زبان شما صحبت می کند از طریق تلفن به شما کمک کند، قبل از تلفن به مرکز تماس مسکن با All Graduates از طریق شماره **1300 652 488** تماس بگیرید.

Simplified Chinese

如果您需要能说您的语言的人在电话中为您提供帮助,请在打电话给住房联络中心之前先拨打 **1300 652 488** 联系 All Graduates。

Spanish

Si desea que alguien que hable su idioma le ayude por teléfono, llame a All Graduates al 1300 652 488 antes de llamar al centro de contacto para asuntos de vivienda.

Traditional Chinese

如果你需要講你語言的人通過電話幫助你,請 先撥打 1300652488 致電 All Graduates 翻譯公 司,然後再致電房屋署聯絡中心。

Vietnamese

Nếu quý vị cần người nói cùng ngôn ngữ với quý vị giúp đỡ qua điện thoại, hãy gọi cho All Graduates qua số **1300 652 488** trước khi gọi cho Trung tâm Liên lạc Gia cư.