

# Factsheet - *Together Home* program

## Overview

The Together Home program is a \$65.1m investment by the NSW Government that aims to support people street sleeping across NSW into stable accommodation, linked to wraparound supports.

Together Home is a key initiative to support the [Premier's Priority to halve street homelessness by 2025](#). The program aims to transition people onto a trajectory away from homelessness and into long-term, stable housing, while improving overall personal wellbeing. Housing and support is provided through the program, which aims to address people's support needs, build individual capability and capacity, and foster connections to community.

The program was first established in 2020 to ensure that the spread of COVID-19 was minimised as Public Health Order restrictions were implemented across NSW, by supporting people into affordable, sustainable and supported accommodation.

## Delivery model

Community Housing Providers (CHP) across NSW are engaged to rent properties in the private rental market and house people who street sleep, or have a history of street sleeping.

### Housing First model with wrap-around support

Together Home uses Housing First principles which separates the housing and support functions of the program. This means a person in the program receives tenancy supports and will also receive trauma-informed, wrap-around support to address underlying risk factors associated with their homelessness.

Key objectives of the program include:

- Rapidly rehousing people street sleeping and facilitate pathways into longer term housing;
- Providing access to culturally appropriate health, mental health and wellbeing services;
- Building connections including with family, community and culture;
- Supporting daily living and self-management skills; and
- Facilitating engagement with structured activities including social groups, education and/or employment.

The delivery model takes into consideration a person's choice and self-determination.

### Wrap-around, person-centred supports

CHPs engage Specialist Homelessness Services (SHS) and other support providers to deliver wrap-around, person-centred supports.

The support providers work in partnership with the community, primary health care providers including General Practitioners (GPs), community health services and other local organisations to provide high quality, person-centred, equitable and accessible support for people in the program.

## Referrals into the Together Home program

Referrals to the program will come from:

- Department of Communities and Justice
- Community Housing Providers (Social Housing Management Transfer (SHMT) and non-SHMT)
- Specialist Homelessness Services (SHS)

Services that work with people who are currently street sleeping, or have a history of street sleeping can connect with their local SHS or CHP to discuss a referral to the program.

People who are Aboriginal are a priority group for this program.

### Eligibility

The primary target group for this program is people who are street sleeping or have a history of street sleeping, that are:

- Being supported in Temporary Accommodation
- Clients of SHS who are currently in crisis or transitional accommodation, or
- clients known to Assertive Outreach services across NSW
- have an income within the social housing income eligibility limits/ or can be supported to access an income
- aged 18 years or above
- approved or is eligible for priority housing using the Application for Housing Assistance (AHA)
- does not have any visa restrictions that will impact long term housing outcomes

Program participants with accompanying children are eligible for the program provided they meet other eligibility criteria.

## Primary Delivery Locations and Community Housing Providers

District	Community Housing Providers	Primary Delivery Locations
South Western Sydney	Argyle Community Housing Ltd	Campbelltown, Wingecarribee
	Evolve Housing Limited	Liverpool/Fairfield (Not Cumberland or Canterbury/Bankstown)
	Hume Community Housing Association Co Ltd	Liverpool/Fairfield
Murrumbidgee, Far West, Western	Argyle Community Housing Ltd	Murrumbidgee, Wagga Wagga
	Housing Plus	Bathurst, Cabonne, Dubbo
NSW	Homes Out West (HOW)	Albury, Greater Hume

Northern NSW, Mid North Coast & New England	North Coast Community Housing Company Ltd (NCCH)	Lismore, Tweed, Byron, Clarence Valley
	Community Housing Limited (CHL)	Port Macquarie, Kempsey, Mid Coast
	Mission Australia Housing (MAH)	Coffs Harbour
	Homes North Community Housing Company Ltd	Tamworth, Armidale, Moree Plains
Hunter Central Coast	Compass Housing Services Co Ltd	Newcastle, Lake Macquarie, Port Stephens, Maitland, Cessnock, Muswellbrook, Singleton, Upper Hunter, Dungog  Aboriginal Together Home – Central Coast
	Pacific Link Housing Limited	Central Coast
	Hume Community Housing	Maitland, Port Stephens
Sydney, South Eastern Sydney, Northern Sydney	Bridge Housing Limited	Sydney, Randwick, Woollahra
	Link Wentworth	Hornsby, Northern Beaches, Willoughby
	Metro Community Housing Co-operative Ltd	Sydney
	St George Community Housing Limited	Bayside, Georges River, Sutherland
	Women's Housing Company Ltd	Sydney and the broader SSESNS District as required
Illawarra Shoalhaven and Southern NSW	The Illawarra Community Housing Trust Ltd	Wollongong, Shellharbour
	Southern Cross Community Housing Ltd	Shoalhaven, Eurobodalla, Bega
Western Sydney Nepean Blue Mountains	Evolve Housing Limited	Parramatta, Penrith, Blacktown
	Link Wentworth	Penrith, Blacktown, Hawkesbury, Blue Mountains