

Quality Assurance Framework OOHC Child and Young Person Questionnaire 13-17 years

How do I answer the questions?

The questions are in Viewpoint an online tool. You can use a computer, phone or a tablet to complete them.



The questionnaire will take about 15 minutes to complete



What is the Questionnaire about?

The questions ask about how you are feeling and how things are going for you. Your answers will be used to help caseworkers support you in the best way possible.

The questions are around the areas of safety and permanency and there are questions about your culture if you identify yourself as Aboriginal or from a Multicultural background. The structure of the questions are generally multiple choice but some will ask you to type out your answers.

Don't forget – the questionnaire is voluntary which means you don't have to take part if you don't want to. You can select 'no I don't want to participate' and give us a reason why or talk with your caseworker



What is done with my answers?

Your answers will help us in our casework to do things better for you.....

This is a chance to have your voice heard so that caseworkers can better support you in their work.

More information?

You can talk to your caseworker for more information or visit QAF

<https://www.facs.nsw.gov.au/about/reforms/children-families/QAF>

Don't forget – This is a chance to have your voice heard so that caseworkers can better support you in their work. It is voluntary so if you don't want to do it, that's OK.