



Newsletter edition 32

In this edition of the TEI Program Reform newsletter we are discussing the Transition Planning process.

TEI Transition Planning

All existing TEI contracts were rolled over as at the 1st July 2017 with an end date of 30 June 2020. District TEI Planning commenced in October 2016 and is still ongoing. Districts are currently in the design services and response phase of their local planning. Districts will work with their TEI Service Providers to match the agreed District priorities with an appropriate response. This may include local service system changes, policy change, contracting service types from the TEI Program Guidelines, innovative solutions or pilot programs. The suggested responses will then be matched to potential TEI service providers.

TEI Service Providers will be asked and in some cases have already been asked by Districts to complete an agency capability assessment to nominate how they would like to be considered in the new program and which District priorities their services could address.

Districts will make a time between October 2017 and June 2018 to meet with TEI Service Providers to negotiate and discuss the changes to the new TEI contracts. The new contracts include a TEI schedule which contains detailed information about what each TEI funded service has agreed to deliver, such as:

- the funding level and funding term
- activities
- geographic coverage
- target group
- service levels and outcomes.

The Schedule will also include a Transition Plan, which outlines the tasks required by the service to move to the new program. Districts will complete the Schedule based

on the outcome of contract negotiations. The new contracts with the agreed transition plan will start on the 1st July 2018.

An initial review of the transition plans will occur in March 2019 and a final review in December 2019. A decision to offer new contracts from 1st July 2020 will be made in February 2020. The decision to offer new contracts will be dependent upon:

- The Service Provider meeting the key tasks and milestones in the agreed Transition plan
- The performance of the service during the period of the contract. This includes data and the requirements of the Contract Governance Framework.

More information

For more information about this reform visit www.facs.nsw.gov.au/teiprogramreform or email the FACS Families and Place branch at TEIReform@facs.nsw.gov.au.

Questions and Answers

Updated Q&As are now available on the [FACS](#) and [Community Services](#) websites. As always please email any comments or questions to TEIReform@facs.nsw.gov.au