

Quarter to display September 2018 quarter	The caseworker vacancy rate for the September 2018 quarter was 0%.			
Central Coast	95	106	-11	-
Far West	19	21	-2	-
Hunter New England	283	316	-33	-
Illawarra Shoalhaven	126	127	-1	-
Mid North Coast	107	105	2	2%
Murrumbidgee	121	116	5	4%
Nepean Blue Mountains	128	136	-8	-
Northern NSW	106	105	1	1%
Northern Sydney	64	61	3	5%
South Eastern Sydney	85	87	-2	-
South Western Sydney	214	225	-11	-
Southern NSW	57	57	0	-
Sydney	75	77	-2	-
Western NSW	151	143	8	5%
Western Sydney	160	169	-9	-
District Subtotal	1,791	1,851	-60	-
Helpline	218	226	-8	0%
JPCR***	105	92	13	12%
Other	89	81	8	9%
Statewide Subtotal	412	399	13	3%
Total	2,203	2,250	-47	0%

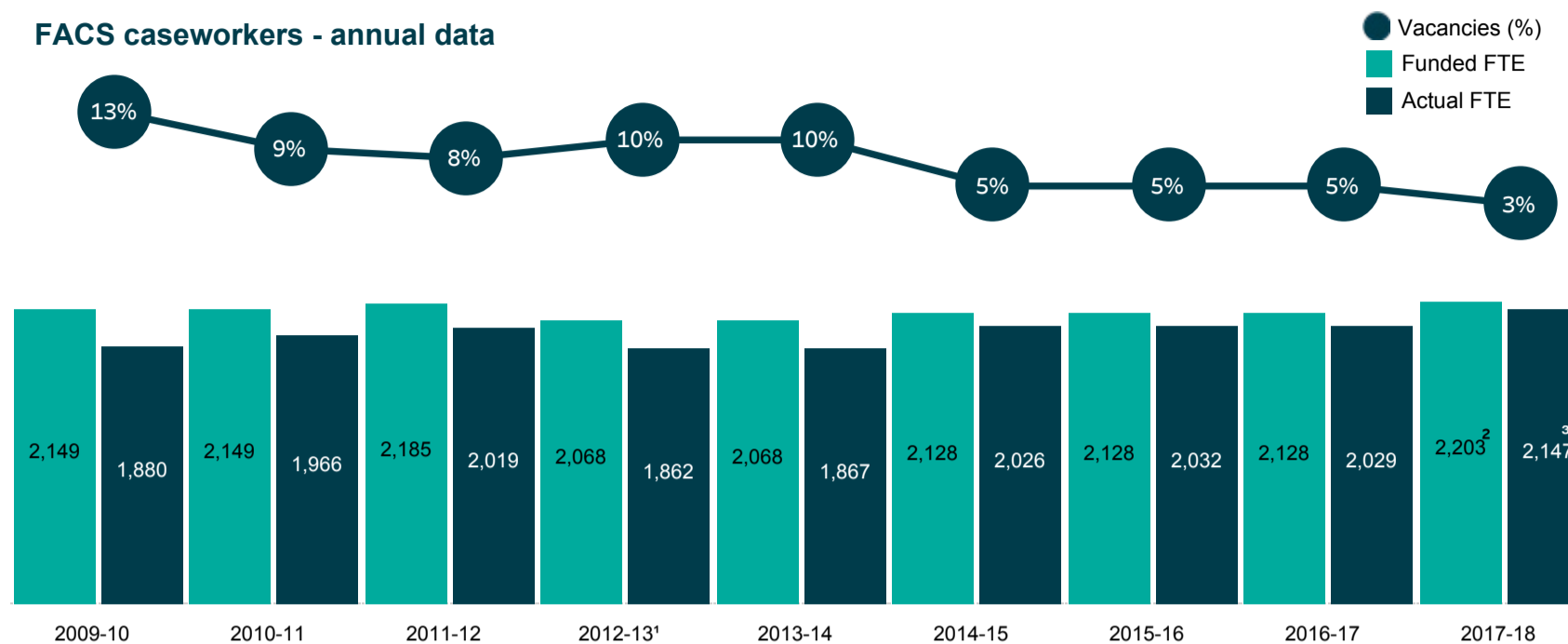
Children seen rolling year 1 Jul 17 - 30 Jun 18		
Children at ROSH	Children seen	Children seen (%)
5,535	1,232	22.3%
852	234	27.5%
13,653	2,948	21.6%
5,489	1,658	30.2%
5,283	1,549	29.3%
5,329	1,262	23.7%
6,691	1,775	26.5%
4,492	1,380	30.7%
3,401	943	27.7%
3,753	1,290	34.4%
10,100	3,562	35.3%
2,725	750	27.5%
3,281	1,164	35.5%
6,301	1,599	25.4%
7,593	1,879	24.7%
84,478	23,225	27.5%
7,529	2,971	39.5%
92,007	26,196	28.5%

New Funded caseworker positions (2018-19)*	Funded	Filled
New funded district caseworkers	6	0
New funded Helpline	22	0
New funded JPCR***	30	24
Total	58	24

* Recruitment to the newly funded positions for 2018-19 is underway with employees commencing in the second quarter.
 ** The '-' symbol is used for Vacancies % where the number of Funded FTE is less than the number of Actual FTE.
 *** From the first quarter of 2018/19, Joint Investigation Response Teams (JIRT) have been renamed as Joint Child Protection Response (JPCR) teams to better reflect the collaborative efforts between FACS, NSW Health and NSW Police to strengthen the future of the Program.

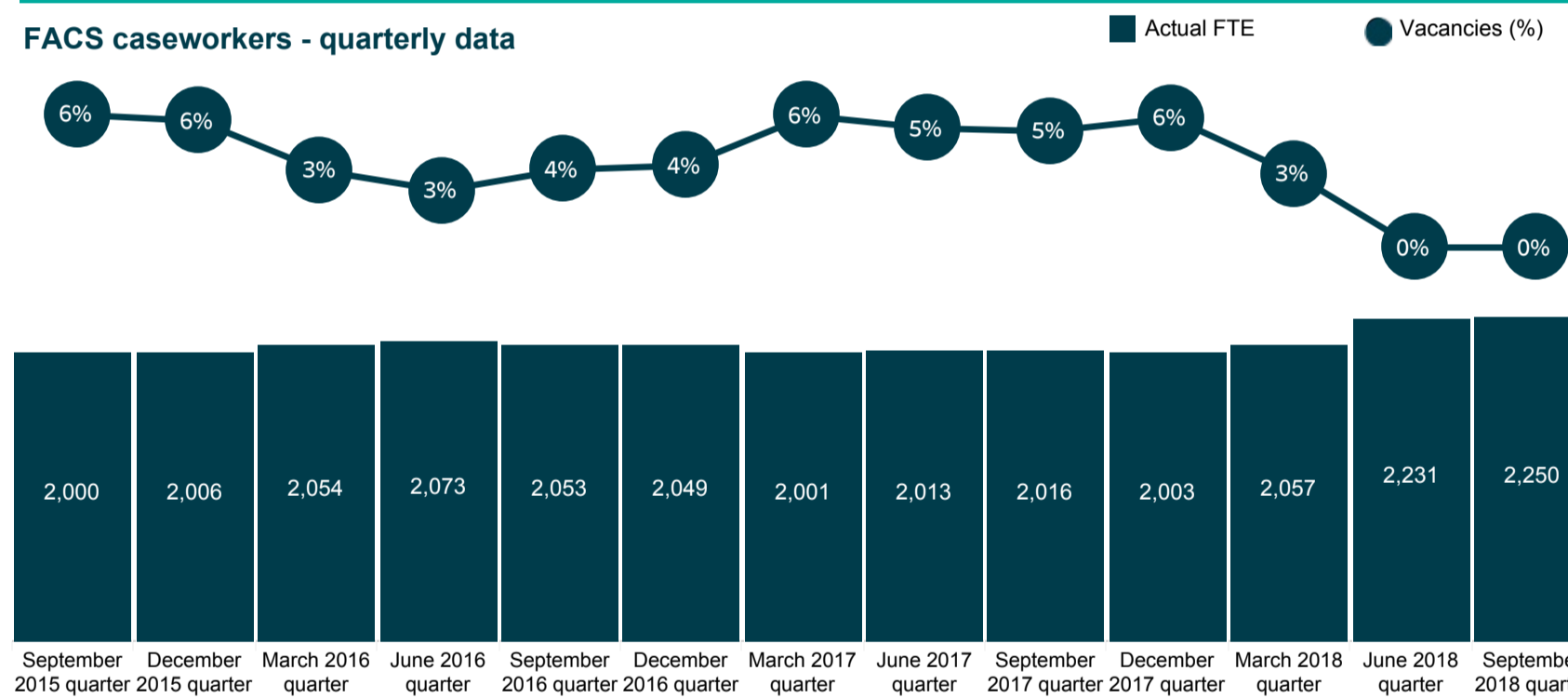
Historical trend

FACS caseworkers - annual data



¹ The funded FTE change between 2011-12 and 2012-13 reflects the transfer of *Brighter Futures* caseworker resources (117 FTE) to the NGO sector.
² This includes the additional 75 caseworker positions newly funded from the 2017-18 State Budget.
³ This refers to the average of the four quarterly reported actual FTE figures in 2017-18.

FACS caseworkers - quarterly data



Children seen - annual data



FACS caseworker

Caseworker numbers reflect frontline caseworkers and caseworker specialists across the community services spectrum, including those working in statutory child protection and out-of-home care. The figures do not include management staff associated with caseworkers and specialist disability caseworkers.

Caseworkers provide protection and support services by:

- assessing and investigating reports of risk of harm to children
- providing assistance to vulnerable families via prevention and intervention services
- supporting and monitoring children in out-of-home care
- managing crisis situations
- promoting the safe and adequate care and protection of children through appropriate interventions as legislated through the *Children and Young Persons (Care and Protection) Act 1988* and departmental policy and procedures.

Casework specialists provide direct, practice-based professional support and development to casework managers and caseworkers. This includes:

- providing specialist advice on case practice matters
- working with caseworkers and managers to develop case practice skills
- undertaking practice and complex case reviews to develop the overall caseworker skill base
- providing expert assistance in aspects of case management in complex or sensitive cases
- acting as a conduit between FACS, community partners and other agencies in respect to current practice, professional support, service development and policy.

Funded FTE

This is the number of full-time equivalent caseworkers funded in the FACS Budget.

Actual FTE

Actual FTE refers to the number of full-time equivalent caseworkers working in a given reference period, excluding those on extended or parental leave or occupying positions funded by specific time-limited funding. Helpline time limited roles are included.

Vacancies

The number of vacancies represents the difference between the funded FTE and actual FTE during the reference period. The vacancy rates presented on the dashboard may differ from rates published by other sources due to the use of different methodologies. The '-' symbol is used for Vacancies % where the number of Funded FTE is less than the number of Actual FTE.

FACS works across NSW through 15 districts to enable more localised planning and decision making, and improved links between service delivery management and frontline staff. FACS districts align with NSW Local Health Districts.

A child may receive services from multiple districts. Data reflects the district where the child's case plan is held at their first ROSH report of highest level of child protection assessment in the period.

Statewide services

Services that are provided statewide include:

- FACS Helpline, which includes the Domestic Violence Line
- Joint Investigation Response Teams (JIRT) – these teams respond to serious child protection reports of children which may involve a criminal offence. JIRT comprises three equal partners — NSW Police, NSW Health and FACS — and operates throughout NSW. Only FACS caseworkers are reflected in the dashboard
- Other – this includes FACS caseworkers working in Intensive Family Based Services, Metro Intensive Support Specialists, Adoption and Permanent Care Services Branch, Records Access Branch, Integrated Domestic and Family Violence Program, Brighter Futures Assessment Unit, Interstate Liaison, and Adoptions and Information Exchange.

Rounding

Figures presented in the dashboard are rounded and this may result in discrepancies between the sums of component items and their totals.

FTE

FTE or full-time equivalent is defined as the equivalent of one position, filled continuously, full-time for the reference period. Total FTE combines all full-time and part-time positions so that a caseworker who works full-time counts as 1 FTE, a person who works half-time is 0.5 FTE and so on. Actual FTE is an averaged FTE across the reference period (i.e. quarter or financial year).

Data sources

- Child protection data
 - After Q4 2017-18 ChildStory/Corporate Information Warehouse (CIW)
 - Prior to Q4 2017-18 KiDS/Corporate Information Warehouse (CIW)
- Workforce data - FACS human resources system.