

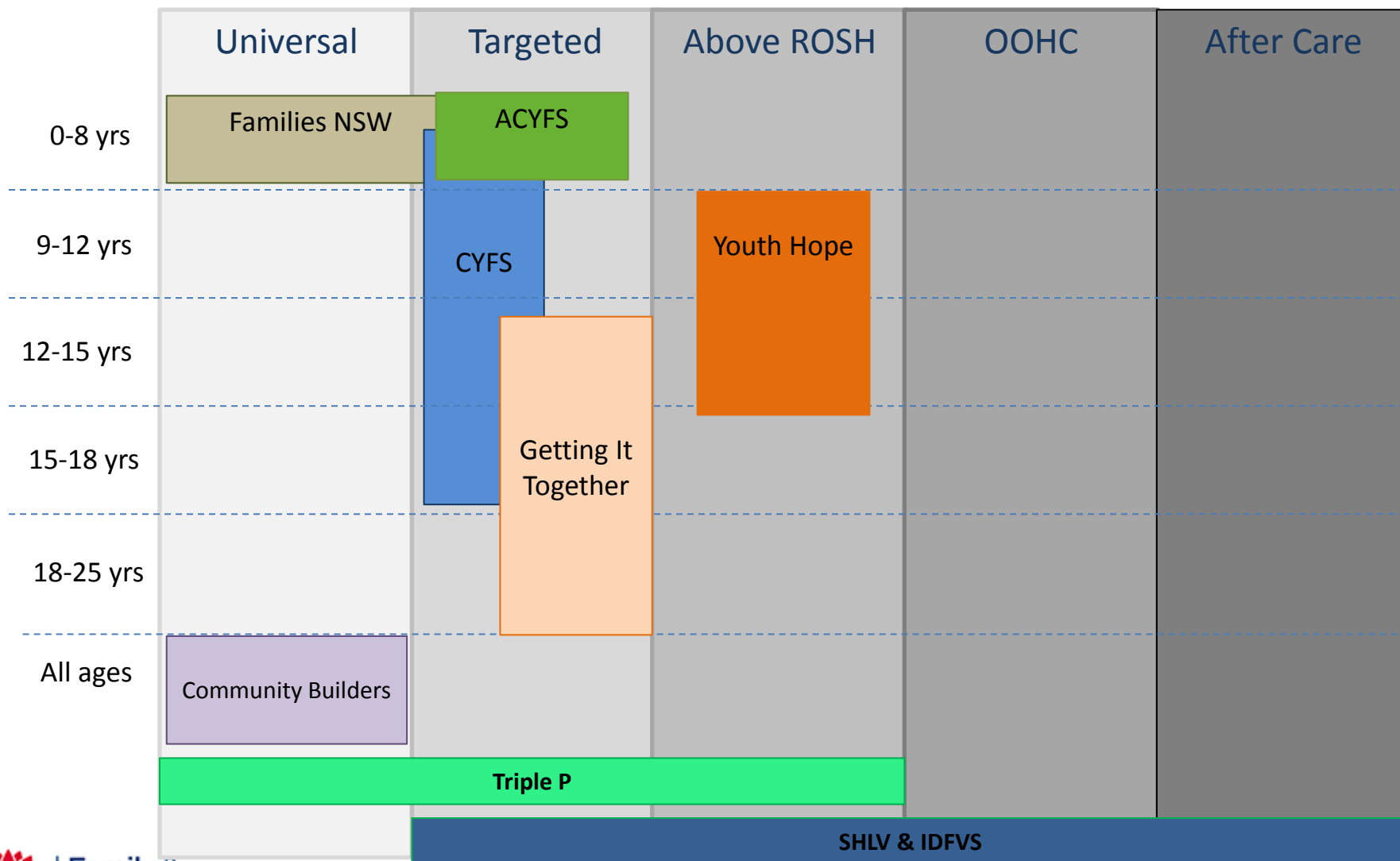
A close-up photograph of a young child and a woman smiling. The child is on the left, looking towards the camera with a slight smile. The woman is on the right, smiling broadly. The image is overlaid with text in the bottom left corner.

**Targeted Earlier  
Intervention Programs**  
District & Sector Consultation

# FACS Targeted Earlier Intervention Programs

Programs	Contracts	Funding
Families NSW	241	\$26.5m
Aboriginal Child Youth and Family Services (ACYFS)	51	\$4.3m
Triple P	-	\$0.48m
Child Youth and Family Support (CYFS)	295	\$54.2m
Youth Hope	6	\$10.2m
Getting it Together	15	\$2.1m
Community Builders	385	\$43.1m
Staying Home Leaving Violence	19	\$5.0m
Integrated Domestic and Family Violence Services	8	\$3.5m
<b>TOTAL</b>	<b>1,020</b>	<b>\$149.38</b>

# Programs on the service delivery continuum



# Why reform?

- Current targeted earlier intervention service delivery is good but can be improved
- Local community needs change over time
- Reform is about “checking in” with communities and the service system to see “what is needed now?” And “how can we best ensure the service system can meet contemporary needs?”

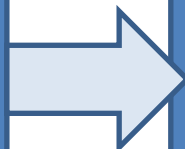
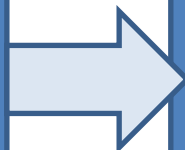
# Drivers for change



# Current state.....future direction

## Current Issues

- Focus on programs not clients
- Fragmented service system
- Inflexibility of program structures
- Responding to presenting crisis
- Limited outcomes data to establish what is working



## Ideal State

- Client-centred service delivery
- Evidence based service design & delivery
- Responses that address causal factors
- Measuring effectiveness, focusing on outcomes & interventions that work

# Partnership

- In 2014, FACS extended contracts to June 2016 and advised TEI reform would commence
- FACS wants to work in close partnership with key stakeholder to develop and deliver meaningful and relevant reform
- Collaborative process began with the release of the *Sector Consultation Paper* on 21 August 2015

# Reform stages

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Reform will be undertaken in two stages:

1. Service design and planning
2. Implementation



# Stage 1: Service design & planning

- Seek a range of feedback and input
- Determine the scope and direction of reform
- Establish the framework for TEI service design
- Develop a TEI service system plan for each district
- Develop a transition plan
- Establish continuous improvement processes

# Sources of feedback

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- Funded service providers
- Other government departments
- Related service delivery organisations
- FACS staff across different functional areas and districts
- Client perspective

# Reform parameters

- Feedback from our consultation processes will inform the scope and direction of reform
- No reduction in targeted earlier intervention program funding – but we will need to work within current funding
- Decisions on future funding and implementation timing will not be made until the shape of reform is determined and districts have undertaken local consultation and planning

# Our direction

- We want a service system that is:
  - **Flexible** - focusing on client needs rather than program guidelines
  - **Locally responsive** - to the strengths, assets and needs of local communities
  - **Evidence based** - grounded in what we know works and building on that knowledge
  - **Adaptive** - continuously improving and responding to change
  - **Client centred** - working with the person and family to address their needs.

# Building blocks for reform

## Targeted Earlier Intervention Reform Goals

Improved  
outcomes for  
clients

Better targeting  
of resources

Evidence based  
design & delivery

Local decision  
making

Increased  
flexibility

# Local focus

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- Shared vision and goals but NOT “one size fits all”
- Using solid evidence for programs, the approach is about choosing the right solutions for each local community
- FACS Districts are the go-to point for advice and discussion

# Sector Consultation Paper

- The Sector Consultation Paper is the first of a range of consultation approaches
- We will be in touch over coming months about further opportunities to get involved
- Today is an opportunity to walk through the issues raised in the consultation paper and generate some discussion to focus your feedback

# Key input areas

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- Service system design
- Service delivery
- Program improvement
- Program support
- Reform processes



# Key messages



The Sector Consultation Paper is the beginning of the process

We will take the time needed to make sure we create the system we all envisage and want

# Key information

[www.facs.nsw.gov.au](http://www.facs.nsw.gov.au)

[http://www.community.nsw.gov.au/docs menu/for agencies that work with us/early intervention services/teireform.html](http://www.community.nsw.gov.au/docs_menu/for_agencies_that_work_with_us/early_intervention_services/teireform.html)

Email: [TEIReform@facs.nsw.gov.au](mailto:TEIReform@facs.nsw.gov.au)

# Any questions?

